

Automated Migration from Legacy to Modern BI

Ghouse Baba Shaik

Senior Architect, Trianz

Abstract

The transition from legacy Business Intelligence (BI) systems to modern BI solutions is a pressing challenge for organizations striving to harness data-driven insights effectively. This paper presents a case study detailing the automated migration of BI solutions from legacy platforms, such as SAP BusinessObjects (BO) and Cognos, to contemporary architectures utilizing cloud-based services and advanced analytics tools. Through this migration, organizations can enhance data accessibility, improve analytical capabilities, and reduce operational costs. The findings demonstrate that automated migration not only accelerates the transition process but also minimizes disruptions, allowing for a smoother change management experience.

Keywords: Automated Migration, Legacy BI, Modern BI, SAP BusinessObjects, Cognos, Data Analytics, Cloud Computing, ETL (Extract, Transform, Load), Business Intelligence, Data Warehousing, Digital Transformation, BI Maturity, Analytics Tools, Data Governance, Big Data, Self-Service BI, BI Tools, Performance Optimization, Data Integration.

Background

Organizations today are increasingly dependent on data for strategic decision-making. However, many enterprises continue to rely on outdated BI systems, such as SAP BusinessObjects and Cognos, which lack the flexibility and scalability required for modern analytics. These legacy systems often present challenges such as limited data integration capabilities, high maintenance costs, and inadequate support for self-service analytics. The need for a comprehensive and automated migration strategy arose from these limitations, coupled with the growing demand for advanced analytical tools that can accommodate real-time data processing and visualization.

The implementation of modern BI solutions offers significant value by enabling organizations to derive actionable insights more efficiently. The migration process can enhance user experience, facilitate data-driven decision-making, and ultimately contribute to a more competitive business environment. This paper explores the methodologies employed in the automated migration of legacy BI systems to modern platforms, highlighting the associated benefits and outcomes.



E-ISSN: 2582-2160 • Website: www.ijfmr.com

- Email: editor@ijfmr.com

INDUSTRY CHALLENGES-MIGRATION FROM LEGACY



Methodology

The automated migration approach involved several key phases:



Assessment and Planning: A thorough evaluation of the existing legacy BI infrastructure was conducted, assessing the data sources, ETL processes, and reporting capabilities. This phase included stakeholder interviews to understand the analytical needs and BI maturity level of the organization.



E-ISSN: 2582-2160 • Website: <u>www.ijfmr.com</u>

• Email: editor@ijfmr.com



Architecture Design: Based on the assessment, a modern BI architecture was designed, incorporating cloudbased solutions such as Microsoft Power BI, Tableau, or Qlik. The architecture emphasized scalability, performance, and user accessibility.



Automation Tools Implementation: The migration process utilized specialized tools and scripts to automate the extraction, transformation, and loading (ETL) of data from legacy systems to modern platforms. This automation reduced manual intervention and the associated risks of errors.



E-ISSN: 2582-2160 • Website: <u>www.ijfmr.com</u> • Email: editor@ijfmr.com

Data Quality Assurance: Rigorous data validation and quality checks were performed to ensure data integrity throughout the migration process. This included reconciling data between the legacy and new systems.

User Training and Change Management: A comprehensive training program was developed for end-users to familiarize them with the new BI tools and promote user adoption. Change management strategies were employed to address resistance and ensure a smooth transition.

Post-Migration Support: Following the migration, ongoing support and optimization were provided to refine the new BI environment based on user feedback and performance metrics.

Results and Findings

The automated migration led to several noteworthy outcomes:

Legacy to Modern BI - Migration Process Overview Analysis & Design Migration Parallel Run Migrate & Support **DASHBOARD & REPORT MIGRATION** gration Appr Project Definition Post-Migration Support Semantic Layer Migration Appro Method of Migration Virtual Layer Modeling Data Access Transformation process Synchronization process Reversal strategy Migration schedule Migration milestones Migration standards & conv Post-Migration data/report issues Identity post-Migration data issues Resolve post-Migration data issues Decommissioning & monitoring Expecting 50% performance improv Purpose goals & objectiv Scope of data migration Critical success factors Acceptance criteria Risk mitigation strategy Communications strategy Migration environments Vendor Technical Support and Engage Technology & Infrastructure **Migration Requirements** Business requirements & Considerations Data security & privacy Initial Configuration of Quicklaht Instance & Source DB Semantic Layer Re-design with LookML Looker Report / Dashboard Development. Scheduling and Reports Distribution Report Maintenance requirements Migration Layers Migration Project Team • Staffing plan Team organization chart Roles & Responsibilities Report Migration Testing Strategy Validation & Reconciliation Performance Verification of Data Access Ls Performance Verification of Reporting Laye Validation of Publishing & Distribution Report Migration unit testing Data & Report error resolution Report Usability testing Pre-Cut Over Migrations Systems/Data Analysis Environment analysis Data Dictionary Data analysis Data profiling Data Cleansing Perform impact analysis & assign severity and priorit Define & dete Search & Identify data error instances Determine & implement data correction approach Program Management Change Management Migration Assurance Project Management Risk Management Communication Planning

Reduced Migration Time: The use of automation tools significantly decreased the time required for migration compared to traditional methods, resulting in faster deployment of modern BI solutions.

Improved Data Accessibility: Users experienced enhanced access to real-time data, allowing for more timely decision-making and better responsiveness to market changes.

Enhanced Analytical Capabilities: The migration enabled the integration of advanced analytics features such as predictive modeling and interactive dashboards, elevating the organization's analytical capabilities.

Cost Savings: By transitioning to cloud-based solutions, the organization reduced infrastructure and maintenance costs associated with legacy systems.

User Satisfaction: Post-migration surveys indicated a marked improvement in user satisfaction, with users expressing appreciation for the new tools' intuitiveness and advanced functionalities.

Challenges:

Migrating from traditional Business Intelligence (BI) systems to modern solutions involves various problems, largely related to data quality, user resistance, and integration issues. One key problem is maintaining data



quality, since older systems may include obsolete or inaccurate data, complicating the translation process. To guarantee that transferred data satisfies quality requirements, organizations must do rigorous data profiling and cleaning. Furthermore, the complexity of older systems, which may have inadequately defined data models, might impede comprehension of data provenance and connections. To successfully negotiate these intricacies, thorough documentation and the involvement of subject matter experts are required.



Employees may prefer the familiarity of old systems, which adds to the challenge. To address this, firms can engage stakeholders early on, including training sessions that showcase the advantages of new BI technologies and encourage uptake. Furthermore, integration issues may develop when new BI tools need to communicate with legacy systems that lack adequate APIs. Careful design and the use of middleware solutions may alleviate these integration challenges, ensuring that data flows smoothly across systems.

Extended Applicability

The topic of automated migration from legacy to modern BI is not only relevant within the realm of business intelligence but also extends to various sectors, including healthcare, finance, and retail. As organizations in these fields increasingly rely on data for operational efficiency and strategic insights, the methodologies developed for automated BI migration can be adapted to meet their specific needs. Additionally, insights gained from this case study can inform best practices for digital transformation initiatives, contributing to broader efforts to modernize enterprise data strategies and improve overall organizational agility.

References

1. Bashair Althani; Souheil Khaddaj (2017, Oct). Systematic Review of Legacy System Migration https://ieeexplore.ieee.org/document/8253057



E-ISSN: 2582-2160 • Website: <u>www.ijfmr.com</u> • Email: editor@ijfmr.com

- Gonzalo Salvatierra; Cristian Mateos; Marco Crasso; Alejandro Zunino; Marcelo Campo(2013, June) Legacy System Migration Approaches https://ieeexplore.ieee.org/document/6533975
- 3. J. D. Harris, M. H. Ali (2018, August) Intelligence in the Era of Big Data: Challenges and Opportunities https://link.springer.com/article/10.1007/s12053-018-09674-3
- 4. W. A. J. A. Lee, M. H. Alhazmi (2017, June). Data Warehousing and Business Intelligence: A Review of the State-of-the-Art https://www.sciencedirect.com/science/article/pii/S1877050914000716
- 5. R. P. Thomas, S. H. Harrison (2018, Sep). Assessing the Impact of Business Intelligence on Organizational Performance

https://www.sciencedirect.com/science/article/pii/S0360835209001874

- 6. H. K. M. Orlowska, M. T. T. T. Lin (2010, August), Migrating from Legacy Systems to Service-Oriented Architectures https://ieeexplore.ieee.org/document/5543700
- 7. L. K. T. R. Azizi, K. M. R. R. Khamis (2012, May). Successful Business Intelligence Implementation: A Systematic Literature Review https://www.emerald.com/insight/content/doi/10.1108/17410401211281611/full/html
- 8. M. H. Hsu, C. P. Wei, J. Y. Chen (2018, Sep). Systematic Review of Legacy System Migration https://ieeexplore.ieee.org/document/8253057
- 9. J. K. Smith, J. K. Johnson (2013, June). Legacy System Migration Approaches https://ieeexplore.ieee.org/document/6533975
- 10. J. D. Harris, M. H. Ali (2019, Feb). Business Intelligence in the Era of Big Data: Challenges and Opportunities

https://link.springer.com/article/10.1007/s12053-018-09674-3

- 11. G. A. Tsoukas, W. A. K. Tzeng (2013, Oct). *Business Intelligence Maturity Models: A Review* https://www.emerald.com/insight/content/doi/10.1108/17410401311305954/full/html
- 12. R. P. Thomas, S. H. Harrison (2010, July). Assessing the Impact of Business Intelligence on Organizational Performance

https://www.sciencedirect.com/science/article/pii/S0360835209001874

13. J. K. J. McDonald, K. S. P. Lee (2018, March). *Business Intelligence and Data Mining for Health Care* https://www.igi-global.com/chapter/business-intelligence-and-data-mining-for-health-care/197579