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# Enhancing Property Valuation in Ruwa, Harare, Zimbabwe, Using Kobo Collect and GIS

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#### **ABSTRACT:**

The escalating urbanization of Ruwa, a burgeoning suburb on the outskirts of Harare, Zimbabwe, has catalyzed an exigent demand for precise property valuation. Traditional valuation methods have struggled amidst the challenges of manual data collection, data inaccuracies, and protracted analyses. To address these constraints, a pioneering solution emerged at the crossroads of modern data collection and geospatial analysis. The fusion of Kobo Collect and Geographic Information Systems (GIS) presents a transformative avenue to surmount these challenges. The conventional practices faced hurdles marked by manual data collection's limitations. Inherent subjectivity and potential errors from pen-and-paper surveys posed challenges to data integrity. Moreover, as Ruwa underwent rapid changes, the inability to update data in real-time diminished valuation accuracy. Timely access to property valuation insights was also constrained by slow analysis processes. The integration of Kobo Collect and GIS provides a solution aligned with Ruwa's urban evolution. Kobo Collect's agile data collection forms, accessible on mobile devices, amplify data accuracy and expediency. The assimilation of GIS adds a spatial layer, and geotagging properties, and facilitates spatial analyses, unraveling intricate interplays of property values and geographic context. The outcomes encompass heightened data accuracy, as digital data entry minimizes errors. Efficiency gains result from real-time data entry and expedited analyses. Spatial insights from GIS analysis divulge patterns influencing property values. Stakeholders, empowered with informed decision-making capabilities, envision strategic urban planning and property development. The endeavor was not without challenges. Technical training ensured optimal tool utilization, while data privacy measures secured sensitive information.

**Keywords:** Property valuation, Kobo Collect, GIS integration, Data accuracy, Spatial analysis

#### **INTRODUCTION:**

Ruwa, a burgeoning suburban locality located on the periphery of Harare, Zimbabwe, has been witness to a surge in urbanization over recent years[1]. This unprecedented growth has precipitated a concomitant surge in the necessity for precise and reliable property valuation. However, the conventional mechanisms of property valuation prevalent in the region have grappled with multifaceted challenges that have impeded their efficacy. Manual data collection, inherent data inaccuracies, and the painstakingly protracted nature of data analysis have collectively hindered the holistic and efficient valuation of properties within Ruwa's evolving landscape[2].



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As Ruwa endeavors to adapt to the dynamic currents of urban expansion, the imperative for a modernized and technologically streamlined approach to property valuation becomes increasingly evident. In response, an innovative solution has emerged at the confluence of modern data collection and geospatial analysis. The synergy of Kobo Collect, a versatile data collection tool, with the prowess of Geographic Information Systems (GIS), offers a promising avenue to surmount the challenges that have long beleaguered traditional valuation methodologies[3].

The conventional processes of property valuation within Ruwa have historically confronted a series of intricate challenges. Foremost among these is the antiquated method of manual data collection[1]. The reliance on pen-and-paper surveys and manual documentation has not only introduced an element of subjectivity but has also rendered the process prone to errors, inconsistencies, and data redundancies[4, 5]. The ramifications of these challenges reverberate through subsequent stages of valuation, affecting the accuracy and reliability of the final property assessments.

Moreover, the existing mechanisms have struggled to maintain data accuracy in the face of rapid urbanization and dynamic property market shifts. As Ruwa undergoes transformational changes in infrastructure, amenities, and demographic composition, the lack of a real-time data update mechanism has resulted in an inadequate representation of property attributes, thereby impinging upon the precision of valuations[6]. Furthermore, the traditional methods' penchant for protracted data analysis has curtailed the timely availability of property valuation insights. This temporal lag not only impedes efficient decision-making but also constrains the ability to respond adeptly to market fluctuations and evolving urban demands.

In response to these exigencies, the integration of Kobo Collect and GIS has emerged as a transformative solution. Kobo Collect offers an agile platform for creating customizable data collection forms tailored to capture a spectrum of property attributes[7]. Its deployment on mobile devices facilitates real-time data entry, circumventing the inaccuracies inherent to manual documentation. This digitized process not only bolsters data accuracy but also expedites the data collection phase, optimizing efficiency.

Furthermore, the strategic amalgamation of GIS with Kobo Collect endows the valuation process with a spatial dimension. The geotagging functionality inherent in Kobo Collect, coupled with the spatial analysis capabilities of GIS, empowers property assessors with the ability to contextualize property attributes within Ruwa's geographical landscape[8]. The resultant visualizations and spatial insights gleaned from this integration illuminate the complex interplay between property values, geographic locations, and amenities, thus enhancing the depth and precision of valuations.

In summation, the confluence of urbanization, traditional valuation challenges, and technological advancements has engendered a transformative paradigm within Ruwa's property valuation domain. The symbiotic union of Kobo Collect and GIS transcends the limitations of antiquated practices, ushering in a new era of accuracy, efficiency, and informed decision-making[9]. This innovative integration not only addresses the challenges posed by manual data collection and limited accuracy but also imbues the valuation process with the dynamism required to navigate the ever-evolving landscape of urban expansion.



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As Ruwa continues its trajectory of growth, this technologically-infused approach stands as a beacon of modernization in the realm of property valuation.

#### **METHODOLOGY**

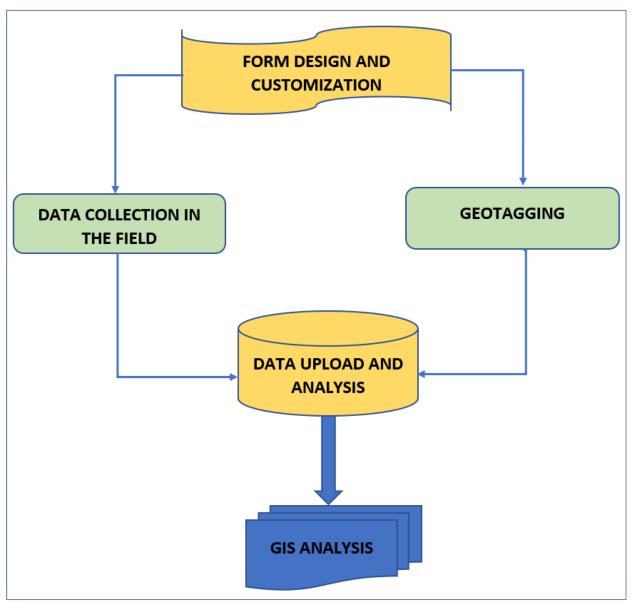


Figure 1 Caption: Methodology workflow

Figure 1 Alt Text: Diagram outlining the data collection, geotagging, and analysis process in property valuation with Kobo Collect and GIS.

The property valuation initiative in Ruwa followed a structured methodology encompassing several pivotal stages that collectively transformed the conventional valuation process into a technologically advanced and comprehensive approach as illustrated in Figure 1.

The foundation of the methodology was laid through the meticulous design and customization of data collection forms utilizing the capabilities of Kobo Collect. These forms were intelligently tailored to encapsulate a diverse array of property attributes, ranging from intrinsic structural details to external



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amenities and conditions. By structuring the forms to capture these multifaceted aspects, the initiative aimed to create a holistic and nuanced dataset that would serve as the bedrock for accurate valuation.

The transition from design to implementation materialized with trained assessors venturing into the field armed with mobile devices equipped with the Kobo Collect application. These proficient assessors embarked on property surveys characterized by meticulous scrutiny of each property's distinct attributes. This field-based approach introduced a tangible touchpoint for data collection, enabling assessors to directly input relevant information into the Kobo Collect forms in real time. This digital transformation bypassed the limitations inherent in paper-based methods, reducing the potential for human errors and enhancing the fidelity of the collected data.

A significant augmentation to the valuation methodology was achieved through the incorporation of geotagging. This process involved the recording of each property's geographical coordinates using GPS technology. This geospatial component provided an intrinsic link between the collected property attributes and their physical locations within Ruwa[10]. The resulting dataset of geotagged properties set the stage for spatial analysis, affording the assessment process a profound understanding of the spatial interplay between property attributes and their geographic context[11].

The culmination of field data collection marked the initiation of the data upload phase. Collected property information, now meticulously digitized through Kobo Collect, found its home within a centralized database. This repository acted as a comprehensive reservoir, enabling seamless accessibility to the amassed data for subsequent stages. The next stride encompassed the integration of this digitized dataset into GIS software, heralding a transition from raw data to actionable insights.

The transformational potential of Geographic Information Systems (GIS) materialized through an intricate web of spatial analyses. Leveraging the geotagged dataset, GIS tools were harnessed to unravel the spatial relationships and dynamics underpinning property values within Ruwa[12]. The methodology unfurled a landscape where proximity to essential amenities, transportation arteries, and commercial hubs were assimilated into the valuation equation. This comprehensive analysis enabled the valuation process to transcend traditional confines, enriching assessments with a contextual depth that was previously elusive.

#### **RESULTS**

The integration of Kobo Collect and GIS within the property valuation process in Ruwa yielded a spectrum of compelling results that collectively fortified the efficiency, accuracy, and informed decision-making capacity of the entire valuation framework.

A fundamental transformation in data accuracy was observed as a direct consequence of the digitized data collection facilitated by Kobo Collect. The departure from traditional manual data entry curtailed the potential for errors and inconsistencies, imbuing the dataset with a heightened level of reliability. The structured nature of digital data input minimized the risk of transcription errors, ensuring that the property attributes recorded were a true representation of the surveyed properties.



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The infusion of technology-induced a notable acceleration in the data collection and analysis phases. The proficiency of Kobo Collect in facilitating real-time data entry circumvented the protracted timelines associated with traditional paper-based methods. This expedited data collection not only heightened the efficiency of the valuation process but also furnished assessors with more time to delve into intricate valuation factors that demand astute analysis.

A pivotal facet of the results was the commendable functionality of the Kobo Collect web interface. This interface served as a comprehensive repository where all collected property data could be accessed, managed, and analyzed. The interface presented the amassed data in a structured tabular format, enabling stakeholders to navigate through the dataset with ease as demonstrated in Figure 2. This arrangement facilitated seamless visualization and analysis, empowering property assessors and decision-makers to glean insights from the data's intricate nuances. Moreover, the Kobo Collect web interface offered the capability to generate detailed reports based on the collected data. These reports encapsulated a holistic overview of property attributes, spatial relationships, and valuation insights. The ability to generate such reports on demand expedited decision-making processes and facilitated communication among stakeholders. The interface's value was further augmented by its provision for data downloads in various formats. The downloadable data could be tailored to meet specific requirements, offering stakeholders the flexibility to integrate the data into diverse analytical tools or systems. This versatility enabled deeper dives into the data, supporting more sophisticated analyses that extended beyond the confines of the interface itself.

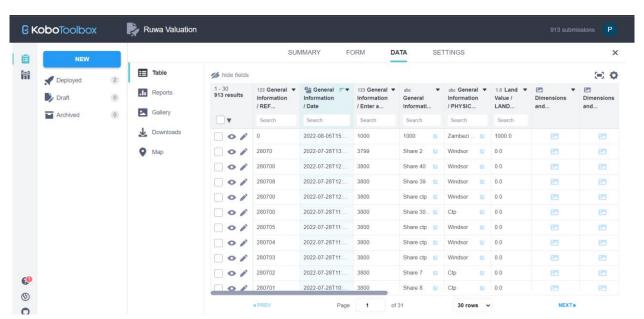


Figure 2 Caption: Interface for collected data in tabular format

Figure 2 Alt text: Tabulated data interface presenting property information for analysis and reporting.

Another integral outcome of the Kobo Collect integration was the inclusion of a photo capture functionality during data collection. This innovative feature addressed a contemporary necessity in property valuation reports - visual documentation of property conditions. Assessors were equipped with the capability to capture photographs of property exteriors, interiors, and conditions directly through the



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Kobo Collect mobile application. These photos, seamlessly integrated into the dataset, offered a tangible visual record of the property's state at the time of assessment. As a growing requirement in modern valuation practices, these images provided an additional layer of transparency and evidence for the assessment process. They also contributed to more comprehensive and accurate property valuation reports by offering stakeholders a firsthand glimpse into the properties under evaluation.

The Kobo Collect web interface proved instrumental in enhancing the usability of these images as shown in Figure 3. Property photos captured during data collection were made accessible through the interface, enabling stakeholders to view them alongside corresponding property attributes. This visual correlation enriched the property assessment experience, providing a contextual understanding of the data presented. Furthermore, the interface allowed for the seamless downloading of these images. This functionality empowered stakeholders to incorporate the visual evidence directly into reports, presentations, or other documentation. This streamlined accessibility to the images bolstered the credibility of the valuation process and facilitated effective communication among stakeholders.

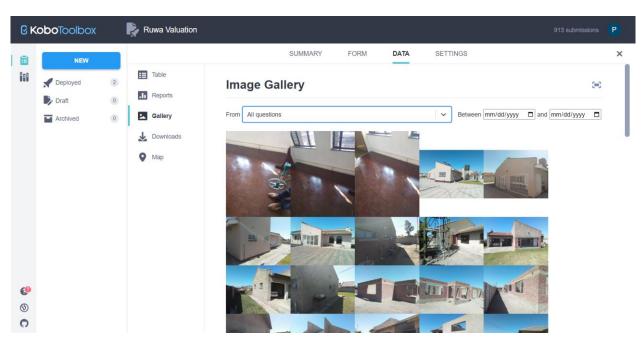


Figure 3 Caption: Interface of image gallery for captured properties of Ruwa Figure 3 Alt text: Visual gallery displaying property images collected during assessments in Ruwa.

The integration of Kobo Collect and GIS not only facilitated accurate property valuation but also offered a compelling tool for visualizing geotagged data. The Kobo Collect web interface played a pivotal role in this aspect by displaying the spatial patterns of the properties assessed or visited within Ruwa an example shown in Figure 4. Geotagged data, representing the geographic coordinates of each property, were harnessed to generate interactive maps. These maps, embedded within the web interface, showcased the distribution of valued properties across Ruwa's landscape. Through color-coded markers or overlays, stakeholders could discern clusters, concentrations, and spatial trends in property valuations. This visualization exposed relationships between property values and factors such as proximity to amenities, schools, commercial areas, or transportation hubs. This spatial insight enriched the property valuation process by providing a comprehensive understanding of how geographical contexts influenced property



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values. For instance, stakeholders could quickly identify areas with higher property values due to their proximity to essential facilities. This empowered data-driven decision-making in urban planning, property development, and investment strategies. Moreover, this geospatial visualization could be customized to display specific attributes or themes, aiding in identifying nuanced patterns that could otherwise be overlooked. The dynamic nature of the web interface allowed users to interact with these maps, zooming in to specific areas and exploring spatial relationships in-depth.

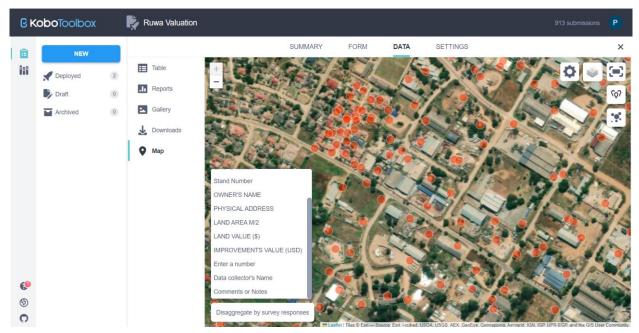


Figure 4 Caption: Interface showing geotagged data of all captured properties in Ruwa Figure 4 Alt text: Map interface with geotagged data markers showing the locations of Ruwa's captured properties

A paramount outcome was the tangible empowerment of stakeholders, including local authorities and real estate developers, with the tools to make informed decisions. The amalgamation of Kobo Collect and GIS engendered a comprehensive repository of property attributes that was further augmented by the spatial insights from GIS analyses. This amalgamated dataset endowed decision-makers with a well-rounded perspective on the valuation landscape, enabling strategic determinations regarding property development and urban planning. By leveraging these insights, stakeholders could proactively align their decisions with the evolving demands and aspirations of Ruwa's dynamic urban environment.

In essence, the integration of Kobo Collect and GIS yielded a multifaceted tapestry of outcomes that collectively underpinned the efficacy and impact of the property valuation initiative. From heightened data accuracy to expedited processes, from nuanced spatial insights to informed decision-making, this integration served as a testament to the transformative potential of technology in shaping the trajectory of property valuation within a burgeoning suburban landscape like Ruwa.

#### **DISCUSSION:**

The implementation of the Kobo Collect and GIS integration for property valuation in Ruwa, Harare, though yielding remarkable outcomes, was not without its set of challenges and opportunities for further



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development. One of the prominent challenges that surfaced during the implementation phase was the imperative for comprehensive technical training. The proficiency in utilizing both Kobo Collect and GIS was fundamental to ensuring the efficacy of data collection and subsequent analysis. Adequate training for assessors, encompassing the nuances of these tools and their collaborative functionality, was vital to harnessing the full potential of the integrated system. This training aspect demanded meticulous attention to bridge the gap between technological sophistication and user competence.

A significant consideration during the implementation revolved around data privacy and security. Given the sensitive nature of property-related information and the potential for data breaches, robust measures were put in place to safeguard the confidentiality of property owners. This involved the establishment of stringent data access controls, encryption protocols, and compliance with data protection regulations. Ensuring that the benefits of technology were not offset by privacy concerns mandated a meticulous balance between innovation and data security.

Looking ahead, the integration of predictive modeling into the valuation framework emerges as an exciting avenue for refinement. Incorporating machine learning algorithms has the potential to introduce a dimension of foresight into property valuations. By leveraging historical data, market trends, and contextual attributes, predictive modeling could enhance the accuracy of valuation predictions, offering stakeholders a proactive lens to anticipate property value fluctuations and market dynamics[13].

A visionary trajectory for future enhancements involves expanding the scope of data collection through community engagement. Involving residents in the data collection process through crowdsourcing mechanisms could facilitate a more comprehensive coverage of property attributes[14]. This collaborative approach not only enriches the dataset but also fosters a sense of ownership within the community, as residents become active contributors to the valuation process. This engagement not only bolsters the accuracy of the data but also cultivates a sense of shared responsibility for the valuation outcomes.

In summation, the discussion encapsulates the multifaceted nature of the implementation, highlighting challenges that underscored the need for user proficiency and data security. Additionally, the discussion ventured into the realm of future possibilities, emphasizing the potential of predictive modeling and community engagement to further elevate the efficacy and impact of the Kobo Collect and GIS integration within the domain of property valuation in Ruwa, Harare.

#### **CONCLUSION:**

In the crucible of Ruwa's burgeoning urban landscape, the amalgamation of Kobo Collect and Geographic Information Systems (GIS) has ushered forth a transformative evolution in the realm of property valuation. This integration, undertaken to surmount the challenges posed by manual data collection, limited accuracy, and protracted analyses, has unveiled a tapestry of outcomes that resonate with efficacy and informed decision-making. The journey through this integration elucidates the power of technology to reshape traditional practices. Data accuracy, previously ensnared by manual limitations, now stands fortified through digital data collection, minimizing errors and discrepancies. Efficiency, too, has been revitalized, with the hastened data collection and the opportunity for in-depth analysis navigating the valuation process towards its true potential.



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The true brilliance of this integration, however, lies in the spatial insights that have been unlocked. The interplay between property values and spatial dynamics, unveiled through GIS analysis, has empowered stakeholders with the knowledge required for informed decision-making[15]. As local authorities and real estate developers gaze upon visualized data, decisions regarding property development and urban planning become not just pragmatic but strategic, rooted in an understanding of Ruwa's evolving landscape. As the project's discourse unveiled, challenges of technical training and data privacy underscored the significance of adaptability and security in a technology-driven paradigm. Looking towards the horizon, the discussion ventured into future enhancements, envisioning the infusion of predictive modeling for precision and the engagement of the community for a more holistic dataset. In sum, the integration of Kobo Collect and GIS stands not merely as a technological accomplishment but as a testament to the potential of innovation in shaping urban landscapes. In the case of Ruwa, it has breathed new life into property valuation, infusing accuracy, efficiency, and foresight into a domain ripe for transformation.

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