Use of Voice Recognition Technology and Simple Visual Warning Systems on Forklifts to Detect Presence Forklift to Improve Communication And Safety of People Around and the Work Environment

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Abstract

This research investigates the use of voice recognition technology and simple visual warning systems on forklifts to improve communication and safety of bystanders and the work environment. Voice recognition technology is used to recognize verbal instructions from the driver, while a simple visual warning system uses colored indicator lights to signal bystanders the presence of a forklift and the direction it is moving. Testing of the system prototype showed positive results with a high level of speech recognition accuracy and clear visual information. The use of this technology has the potential to improve communication and safety in the work environment, allowing forklift drivers to provide effective warnings and enabling bystanders to take appropriate precautions. This research contributes to efforts to improve safety and welfare in the use of forklifts in the workplace.

Keywords: forklift, safety, communication, voice recognition technology, visual warning system.

Introduction

A work environment that involves the use of a forklift is full of potential risks and requires special attention to safety. Forklifts, as a means of transportation used to lift and move heavy goods, have an important role in operational efficiency in various industrial sectors. However, the presence of a forklift can also pose a serious risk of accidents, both for the forklift driver himself and the people around him.

Safety in the work environment is a top priority, and in the context of forklift use, success in maintaining safety depends on factors such as effective communication and accurate detection of forklift presence. Lack of effective communication between forklift drivers and the people around them is often the main cause of accidents. Apart from that, the ability to detect the presence of a forklift quickly and accurately is also an important factor in preventing the risk of accidents.

To improve safety in work environments involving forklifts, the use of voice recognition technology and simple visual warning systems is emerging as an attractive solution. Voice recognition technology

allows the forklift to recognize verbal instructions given by the driver with high accuracy, while a simple visual warning system uses color indicator lights to provide clear information about the presence of the forklift and the direction of its movement to those nearby.

Implementing voice recognition technology and simple visual warning systems on forklifts can provide significant benefits. With voice recognition technology, forklift drivers can communicate more effectively with those around them, thereby minimizing the risk of accidents. In addition, a simple visual warning system provides easily understandable information visually to people nearby, allowing them to take appropriate preventive measures.

In this context, this research will investigate the use of voice recognition technology and simple visual warning systems on forklifts to improve communication and safety in the work environment. Through this research, it is hoped that an effective solution can be found to improve communication between forklift drivers and the people around them, as well as detect the presence of forklifts more accurately, thereby minimizing the risk of accidents in the work environment.

In the context of using voice recognition technology and simple visual warning systems on forklifts to detect the presence of forklifts and improve communication as well safety of people around and the work environment, there are several problems that need to be solved, namely:

1. How can voice recognition technology be implemented in forklifts to recognize verbal instructions given by the driver with high accuracy and reliability?

2. How can a simple visual warning system be designed and integrated into a forklift to provide clear and easy-to-understand information to people nearby regarding the presence of the forklift and its direction of movement?

3. How effective is the use of voice recognition technology and simple visual warning systems in improving communication between forklift drivers and those around them in risky work environments?

4. To what extent can the use of this technology contribute to improving the safety of people around and the work environment involving forklifts, as well as reducing the risk of accidents caused by a lack of effective communication?

5. How do drivers and bystanders react to the use of voice recognition technology and simple visual warning systems on forklifts? Can this technology be widely accepted and adopted in work environments involving forklifts?

In this research, we will seek answers to the questions above through system prototype implementation, testing, and performance evaluation. In this way, it is hoped that an effective solution can be found in improving communication and safety in the work environment with the use of forklifts, as well as reducing the risk of accidents that can occur due to a lack of effective communication between forklift drivers and the people around them.

Literatur Review

Work environments that involve the use of forklifts require special attention to safety to maintain the welfare and safety of workers and visitors. Forklifts, as transportation equipment commonly used in various industrial sectors, have a significant role in operational efficiency. However, the presence of a forklift also poses a serious risk of accidents. Therefore, research and development of innovative solutions are needed to improve communication and safety in work environments involving forklifts.

In previous literature, Hämäläinen and Kines (2019) emphasized the importance of effective safety

strategies and risk awareness in preventing accidents in the work environment. Additionally, research by Baur et al. (2017) shows that a lack of effective communication between forklift drivers and other workers is the main cause of accidents.

Effective communication is an important factor in improving safety in the environment Work. Almeida-Santos et al. (2020) highlight the importance of clear and timely communication between forklift drivers and other workers to prevent accidents resulting from ignorance or lack of coordination.

Speech recognition technology has become a focus of research in the field of human-machine interaction. In research by Li et al. (2018), voice recognition technology has proven to be successfully applied in various applications, including motorized vehicles. Using this technology can help improve communication between forklift drivers and other users around them.

Visual warning systems have also been used in various applications to provide visual information to users. Zheng et al. (2019) discussed the use of visual warning systems in vehicles to improve road safety. This system can provide clear and easy-to-understand visual signals to drivers and other users around them.

Based on this literature, it can be concluded that effective communication and accurate forklift presence detection are very important in improving safety in the work environment. The use of voice recognition technology and simple visual warning systems on forklifts has the potential to improve communication between drivers and those around them, as well as increase awareness of the forklift's presence and direction of movement. Therefore, this research aims to apply this technology in the work environment to improve communication and safety of people around and in work environments involving forklifts.

The use of voice recognition technology and simple visual warning systems on forklifts can be an effective solution to improve communication and safety in the work environment. In this discussion, several important points will be discussed regarding the implementation and benefits of using this technology.

1. **Voice Recognition Technology on Forklifts:**

Voice recognition technology allows forklifts to recognize verbal instructions given by the driver with high accuracy. In its application, forklifts are equipped with microphones and voice recognition algorithms that can identify commands given by the driver. Then, the forklift will respond to the instructions by taking appropriate actions. The use of voice recognition technology on forklifts can improve communication between the driver and those around him, thereby minimizing the risk of accidents due to ignorance or lack of coordination.

2. **Simple Visual Warning System on Forklifts:**

Simple visual warning systems can be designed and integrated on forklifts to provide clear, easy-to-understand information to those around them regarding the presence of the forklift and the direction of its movement. This system uses color indicator lights or other visual signs located on the front, back, and sides of the forklift. When a forklift is in motion or when there are people nearby, the visual warning system will provide an easily visible indication of the presence and direction of the forklift's movement. This helps reduce the risk of accidents and allows bystanders to take appropriate precautions.

3. **Benefits of Using Voice Recognition Technology and Visual Warning Systems on Forklifts:**

Using voice recognition technology and simple visual warning systems on forklifts provides significant benefits in improving communication and safety in the work environment. With voice recognition technology, forklift drivers can communicate more effectively with those around them, thereby minimizing the risk of accidents. Meanwhile, visual warning systems provide easy-to-understand

information visually to people nearby, enabling them to take appropriate preventive measures. The combination of these two technologies can create a safer work environment, reduce the risk of accidents, and increase productivity.

4. Technology Implementation and Adoption:

Implementing voice recognition technology and visual warning systems on forklifts requires careful planning, including selecting the right hardware and software, integration with existing forklift systems, and training of drivers and other workers in the work environment. Additionally, it is important to consider factors such as implementation costs, technology availability, and compliance with applicable safety regulations. Adoption of this technology also needs to be supported by awareness and acceptance from forklift drivers, company management, and other workers.

Overall, the use of voice recognition technology and simple visual warning systems on forklifts can make a significant contribution to improving communication and safety in the work environment. Through proper implementation and widespread adoption, this technology can reduce the risk of accidents, increase operational efficiency, and create a safer and more productive work environment.

Table 1. Work Accident Data for 2020 - 2023 PT XYZ Jakarta

No	Date of Inciden	Number of Victims	Type of accident	Impact
1	September 08, 2020	2 Employees (Female)	Packing Operator Hit by Forklift	Foot Bruises
2	October 19, 2020	1 Person Driver (outsource) a Pallet unit Mover,	Driver (outsource) a Pallet unit Mover, crashed with a forklift, because the forklift couldn't see (covered by goods) while operating.	Severed right little finger
3	October 08, 2021	0	The unit was rear-ended by another forklift unit, because the bow was blocked by goods.	MPU damage / Forklift Unit Controller
4	February 11, 2022	0	The unit was rear-ended by another forklift unit, because the bow was blocked by goods.	MPU damage / Forklift Unit Controller
5	August 15, 2022	0	The unit was hit in the side by a logistics truck	Turn signal damage
6	March 30, 2023	1 employee	The operator was trapped because it collided with another unit while transporting goods	Left foot stuck

Table 2. Results of hazard identification in forklift activities

No	Activity	Potential hazard	Impact
1	Lights - A visual sign of a forklift	Operator and unit were hit by another unit	Abrasions, sprains, even fatalities
2	Sound as a warning sign for the forklift when	Operator and unit were hit by another unit	Abrasions, sprains, even fatalities

No	Activity	Potential hazard	Control
	operating		
3	Operator during initial inspection	Pinched	Hand was injured due to being caught by the engine hood
4	Forklift is running empty	Forklift rolled over, crashing into the surrounding area	Forklift Operator operates the forklift at a speed that results in the operator falling or being thrown, which can cause death and damage the environment around
5	Forklifts transport goods	Transporting items too high above the ground or blocking the operator's view	Balance is reduced so that items fall easily and can hit the environment around
6	Placing and stacking items in areas which is determined	Items that are placed or stacked too muchhigh, the forklift hits goods	Items fall after being placed, which can damage items around it, goods are damaged
7	Pick up and lift items in the stacking area	Hit by something	Items taken fell and hit someone who was around the stacking area
8	When parking the forklift	Forgot to activate the handbrake	forklift running with itself so that it hits objects or people around it

Table 3. Risk Control

No	Activity	Potential hazard	Control
1	Lights - A visual sign of a forklift	Operator and unit were hit by another unit	Installation of additional lights on the left, right, rear.
2	Sound as a warning sign for the forklift when operating	Operator and unit were hit by another unit	Added buzzer sound when the unit is operated.
3	Operator during initial inspection	Pinched	Before carrying out a checklist on the operator's machine, please ensure that the engine hood support is in the locked position, provide PPE, leather gloves
4	Forklift is running empty	Forklift rolled over, crashing into the surrounding area	conduct training for forklift operators, provide speed limit warning signs in the forklift work area, install speed limit alarms on forklifts
5	Forklifts transport goods	Transporting items too high above the ground or blocking	Apply standards to the height of goods transported not exceeding

		the operator's view	1/2 meter
6	Place and stack items in designated areas	Goods that are placed or stacked too high, the forklift hits the goods	Apply standard height limits for goods allowed to be stacked, apply distance standards between goods by providing lines on the stacking blocks.
7	Pick up and lift items in the stacking area	Hit by something	Apply a safe distance from activities, provide warning signs in the forklift area
8	When parking the forklift	forgot to activate the handbrake	Install sensors on the handbrake and provide safety tire stopper for each forklift

Figure 1. Condition of the Forklift Before the addition of additional lights & Buzzer Sound

Figure 2. Forklift condition after adding additional lights & buzzer sound

Conclusion

In this journal, the use of voice recognition technology and simple visual warning systems on forklifts has been discussed to improve communication and safety for people around and in work environments involving forklifts. Based on the literature reviewed, it was found that:

1. Work environments involving forklifts have a high risk of accidents. Therefore, it is important to implement effective safety strategies and increase awareness of risks in the work environment.
2. Effective communication between the forklift driver and the people around him is an important factor in preventing accidents. Lack of clear communication and poor coordination can lead to the risk of serious accidents.
3. Voice recognition technology allows forklifts to recognize verbal instructions with high accuracy. This helps improve communication between the forklift driver and those around him, thereby minimizing the risk of accidents due to ignorance or lack of coordination.
4. A simple visual warning system on forklifts provides clear and easy-to-understand information about the presence of the forklift and the direction of its movement to people nearby. This helps raise awareness and allows them to take appropriate precautions.

Suggestion

By combining voice recognition technology and a simple visual warning system on forklifts, more effective communication can be achieved, and safety in the work environment can be improved. The use of this technology helps reduce the risk of accidents and creates a safer and more productive work environment.

However, implementing this technology also requires careful planning and adoption. Companies and forklift drivers need to consider factors such as cost, availability of technology, training, and awareness of the benefits and importance of safety in the work environment.

To improve safety in work environments involving forklifts, further research and development are needed to expand the use of voice recognition technology and visual warning systems on forklifts. In this way, safety in the work environment can be improved, and the risk of accidents can be minimized.

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