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# A Review Paper on South Indian Startups and Firms - Issues, Challenges and Opportunities

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#### **ABSTRACT:**

An organization in its infancy is referred to as a startup. One or more entrepreneurs launch startups because they wish to provide a good or service that they think there is a market for. A startup is a recently established business that markets its goods and services using information and communication technologies (ICT). It has a scalable company plan where rapid and seamless growth is the main goal. A start up's goals are to work for itself and for others, which necessitates some perseverance and atonement. Large population with high median income, educated youth with specialized training, it proficiency, high web, versatile entrance and many more are some of the factors that have opened doors for the expansion of startup transformation in India are adaptable entrance. In addition, the government's 'make-in-India' initiatives and other policies have stimulated the growth of new enterprises and drawn many individuals into the conflict.

Starting a project is a highly planned and disciplined effort that requires careful consideration of internal and external factors that could impact the project's manageability. The project's purpose, showcase size, revenue, and benefit goals are some of the important factors that must be clearly defined before embarking on the journey. Time, teamwork, and perseverance are important factors that determine the success of an enterprise. Government regulations, financial accessibility, and infrastructure at the growing stage. Difficulties for emerging firms may stem from several stages of development. In all honesty, history is replete with examples of fledgling businesses that began as grand exhibits but, for a variety of reasons, ended up as mushy squibs with little time for concentration. The article discusses the few problems and challenges that an Indian startup must face as well as the opportunities that the country can provide in the current biological system.

**KEYWORDS**: Startups, perseverance, make in India, government regulations, financial accessibility, infrastructure, emerging firms, problems and challenges,

#### **OBJECTIVES:**

- 1. Identifying the primary challenges hindering the growth of startups in South India
- 2. Characterising the opportunities and limitations of startups in South India.
- 3. The failure and recognition of the startups in South India
- 4. Determining the suggestions and future scope of the startup ventures.



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#### INTRODUCTION:

A startup is a recently formed company that is usually distinguished by its creative offering, capacity for quick expansion, and emphasis on scalability. Startups frequently work in industries including consumer products, biotechnology, technology, and finance with the goal of upending established markets or developing whole new ones. These businesses are typically started by entrepreneurs that want to address a need or solve an issue in a novel way, frequently utilizing technology and inventive strategies to obtain a competitive advantage. Startups focus heavily on experimentation, iteration, and agility as they manage the difficulties of creating and growing a business. They are known for being dynamic and frequently uncertain. A startup is defined by the department of industrial policy and promotion (DIPP) as a business that is registered or incorporated in India that meets the following criteria: founded no earlier than seven years ago (or ten years ago for biotechnology startups), with an annual turnover no more than INR 100cr in any previous financial year, and working toward innovation and development.

#### **South Indian startups**

All things considered, the startup and business ecosystem in south India has developed quickly thanks to a confluence of factors including technical advancement, entrepreneurial skill, government assistance, and a favourable environment. The economic and societal advancement of the area continues to be greatly aided by these startups and businesses.

#### **Development of startups in South India:**

Innovation, resiliency, and teamwork have defined the dynamic journey of startup creation in south India. In the 1980s, Infosys and Wipro were among the early pioneers that spurred south India's rapid rise to prominence in the technology sector, especially in Bengaluru, Chennai, and Hyderabad.

Over the past ten years, the Indian startup ecosystem has experienced tremendous growth, driven by a number of factors including a burgeoning middle class, expanding internet penetration, rising smartphone adoption, pro-innovation government initiatives, and a strong innovation culture.

But from the mid-2000s to the 2010s, south India's startup scene saw a dramatic change as it diversified into industries other than it. Fintech, biotechnology, e-commerce, and healthcare have become new areas of entrepreneurship, driven by companies like Flipkart, Practo, and Biocon. In addition to showcasing the entrepreneurial prowess in the area, this diversification brought in investments and international exposure. Most importantly, government initiatives and backing were crucial in helping south Indian companies grow. State governments implemented a range of initiatives and financial plans to assist aspiring business owners, while organizations that facilitate startups, such incubators, accelerators, and venture capital firms, offered crucial resources and guidance.

Furthermore, in recent years, there has been a discernible shift toward businesses emphasizing sustainability and social impact. Organizations such as Sankara Eye Foundation and Selco solar use technology to solve urgent environmental and socioeconomic issues. The number of businesses registered in Tamil Nadu has increased significantly, surpassing 7,562 in 2023, and the state has drawn substantial venture capital investment. More than 105 incubators sustain the ecosystem, more than any other state in India.

#### How was the value of startups recognized in South India

In south India, the usefulness of startups was gradually acknowledged over time through a variety of methods, including: initially, sales growth and profitability were frequently used to determine a start up's worth. Entrepreneurs who could show steady sources of income and the ability to grow were seen as significant assets. The focus moved to investment and funding as the startup environment grew. Angel



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investors, venture capitalists, and corporate entities viewed startups that successfully closed investment rounds as promising businesses with room to grow. Key markers of a start up's worth were the amount of capital raised and the valuation at each fundraising round.

The identification of start-ups' worth was also significantly influenced by market penetration and client acquisition. Businesses that successfully entered new markets, upended established sectors of the economy, and captured a sizeable portion of the clientele were held in high regard. We kept a careful eye on metrics including user base growth, client retention rates, and market expansion tactics. Startup valuation was heavily influenced by variables like innovation and uniqueness. Businesses that employed cutting-edge technologies, unmet market demands, or presented novel goods or services were valued highly. The capacity to set themselves apart from rivals and develop a special value proposition increased their perceived worth even further.

The environment changed over time, making start-ups' reputations and brand recognition more crucial. Strong brands, favourable press, and a devoted clientele were all hallmarks of successful startups that were viewed as long-term assets. A start up's value proposition was additionally strengthened by a favourable reputation among stakeholders and the industry. Moreover, businesses' sustainability and social impact initiatives are acknowledged as crucial components of their worth. Businesses that prioritized tackling environmental or social issues, encouraging inclusivity and diversity.

#### **REVIEW OF LITERATURE:**

A startup needs to be well planned with the commercial acumen to adapt to emerging trends and environmental shifts. The problems of HR technology were identified by **Madhavapaty and Rajesh** (2018). Startups appreciate not laying the foundation for staff adaption. While the market is filled with new technologies and a variety of products. The primary obstacle is determining the precise product-business match. According to **Madhura Wagh** (2016), starting your own business is a smart career move in India. Education and training, along with government policies and programmes, are the primary drivers of entrepreneurship. The government policies were to be liberalised, and capacity was to be built through training and education reform through an increase in innovation. The government announces the "start-up India, stand-up India" effort to concentrate these suggestions.

According to **Nipun Malhotra** (2018), Indian startups are rated third globally in terms of the quantity of money invested and the creation of new job possibilities. Start-ups must concentrate on addressing community issues such as health care, sanitation, education, alternative energy management in transportation, and so on if they are to succeed. Dealing with the Indian and global face will follow from this. **Y. Sharma** conducted research on Indian women entrepreneurs. She talked on the various challenges faced by female entrepreneurs, including lack of education, legal issues, societal barriers, and lack of support from family. She concentrates on push and pull. Entrepreneurs' confidence is influenced by their resolve to launch their firm and persevere in the face of adversity.

**Surabhi Jain's (2016)** research focused on India's startup ecosystem's growth and future possibilities starting with a critical evaluation of the startup concept. This article discusses the need for start-up ecosystems in India as well as the introduction of start-up initiatives in the country. Moreover, a number of action plans were developed in 2016 for start-up India, including financial support, tax holidays, the construction of innovation centres, research parks, etc. In the final section, Jain expressed his opinion that innovation is crucial to the startup environment and to the rapid industrialization that leads to rising per capita incomes in nations. It talks about issues that Indians face. Government, business, and educational



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institutions all have a part to play in preventing this scenario through mentorship programmes, workshops, seminars, and other events.

In 2016, Mukti Narayan Pidiha and Rachana Singh emphasised the opportunities and difficulties facing start-up and stand-up India. The idea of an entrepreneur and its origins are covered first. They highlight the difficulties faced by Indians in launching new businesses, including societal and financial obstacles. The future of entrepreneurship in India with the involvement of the federal, state, and corporate sectors was another topic of discussion. The government presents a plan of action that includes initiatives for media campaigns, training and development, entrepreneurship in rural areas, infrastructure improvement, monitoring mechanisms, and more. The country's economic policies and the economic contribution of entrepreneurship to its economic growth are highlighted in the concluding section.

The purpose of this article, written by **Kamal Uddin, F. A., and Sridhar, K. S. (2021)**, is to assess the degree of investment concentration in the Indian startup ecosystem as well as the efficacy of government programmes designed to support the industry. Descriptive statistics were used to describe investment trends, while data on the efficacy of government projects was obtained through RTI and the startup India website. They find that most funding is going to platform business model companies. Startup-focused government programmes have a dismal history. Acceptance rates in "startup India" vary from 5% to 7%. Startups only obtain a small portion of the advantages offered by many of the federally supported programmes listed on the startup India page since these programmes do not maintain separate statistics on their users.

**Shaikh, Y. Z.** (2019) examined the concept of launching a business in this study. The primary objective of this essay is to provide some light on startup initiatives in India and around the world. A general summary of the Goa startup ecosystem was also given in the paper. The majority of the data used in this study were secondary. The information was gathered from a variety of sources, including websites, journals, newspaper articles, government reports, research papers, and more. The research has a conceptual and descriptive focus.

In their research paper titled "start-up India- new opportunities for the entrepreneur" (2016), Badra, Shailja, Dr., and Sharma, Vivek state that the success of the start-up India campaign depends on measures like funding.

**Karbalaei, Bentolhoda, Sharifi Omidand Hossein.** Funding is a key worry for startups and small enterprises, as stated in their research report "understanding. The financing challenges faced by start-ups in India" (2015). When the economy collapsed, it became more difficult to persuade banks and investors to part with the capital required for a business's first growth.

**Uruba Andaleeb and S.D. Singh, Dr.** In order to help India become a country of job creators rather than job seekers, their research paper, "a study of financing sources for start-up companies in India" (2016), explains, aims to foster entrepreneurship and promote innovation by providing an ecosystem that is conducive for growth of start-ups.

As a major driver of the Indian economy, globalisation presents both opportunities and constraints for Indian startups, as explored by **Kamal deep Kaur (2017).** The author talks about the components of a startup ecosystem as well as demographic data. Kaur provides clear explanations of the difficulties faced by Indian start-up businesses, including obtaining crucial government approvals, being confused and taking a long time to pay taxes to the government because of various taxes, lacking legal guidance and mentorship, especially with regard to risks and rewards, and exploring a variety of start-up opportunities that keep young people in the forefront and hold them accountable for turning India into a superpower.



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The last statements state that funding is a big challenge for new start-ups, which has decreased recently. They also address the previously noted issues.

#### RESEARCH METHODOLOGY AND DESIGN:

Universe of the study: The startup companies that are innovative and are not in limelight are taken for this study. Analysing the startups, their need, the challenges and issues new startups face, the opportunities and limitations of startups in the market.

**Tools and techniques of data collection:** The data has been gathered as a collection of primary and secondary data. Secondary data is collected through the newspapers, magazines, previous research papers published and websites. Primary data is collected through face- to-face interaction, by speaking to different people working in different companies and startups.

#### **ANALYSIS:**

#### How startups are growing in the current generation in South India?

South Indian startups are growing and evolving significantly in the current generation due to a number of important causes:

- 1. Technological breakthroughs: Startups now have more opportunity than ever to innovate and upend established sectors thanks to the rapid breakthroughs in technology, particularly in fields like artificial intelligence, machine learning, cloud computing, and the internet of things (IOT). Startups in south India are using these technologies to create cutting-edge solutions for a range of industries.
- 2. Access to funding: Venture capital firms, angel investors, and corporate investors are actively investing in potential ventures, leading to a spike in funding prospects for entrepreneurs in south India. Startups have been able to grow faster, penetrate new markets, and scale their operations because to the availability of capital.
- **3. Supportive ecosystem:** Including co-working spaces, industry groups, government initiatives, incubators, accelerators, and accelerators, south India has a thriving and encouraging startup ecosystem. These ecosystem enablers help companies grow and succeed by giving them access to resources, networking opportunities, regulatory support, and mentorship.
- **4.** Entrepreneurial potential pool: Renowned engineering and management schools such as the Indian institutes of technology (IITS), Indian institutes of management (IIMS), and national institutes of technology (NITS) contribute to the abundance of entrepreneurial potential in south India. The talented workforce in the area gives startups the manpower they need to spur innovation and expansion.
- **5. Market potential:** With a burgeoning middle class, rising levels of urbanization, and rising disposable incomes, south India presents a sizable and diverse market. There are many of chances for growth and expansion for startups in the area because they can tap into a sizable client base that is ready to embrace new technology and solutions.
- **6. Government initiatives:** South India's startup scene is flourishing because to government programs including made in India, startup India, digital India, and state-specific startup laws.

By offering financial incentives, infrastructure development, and regulatory support to startups, these programs promote an innovative and entrepreneurial culture.

Every year, the number of engineers and technologists entering the workforce increases by about 4,00,000. The competent and diverse labour of South India is a major attraction for these businesses. The main justification is that it offers SaaS enterprises a lot of chances to expand within the city. The vast majority



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of startups in South India are SaaS hubs. Thus, the rise of creative businesses is not limited to the recent past. On the other hand, there are now a lot more businesses providing software services.

As we talk about South India, Chennai has rightfully established itself as the nation's SAAS hub because of the expansion of companies like Zoho and Freshworks. Although both of these businesses have recently reached the \$500 million revenue mark, there are other startups like Mind & Mom, Agnikul Cosmos that are innovative startups initiated by entrepreneurs in Chennai. In Hyderabad, startups like eKincare, SFarms India, Gear Head Motors, PortL Technologies are making a trademark for themselves with the growing demands. Bangalore is also keeping up in this race with startups like Fello.in, Sprinto, Fasal, GrowthSchool which are few of the recent startups that aim to create employment. All over South India, Startups like Chargebee, Byju's, Webengage, Whatfix, Razorpay, and Duukan are a few of the businesses securing a specific market position inclining towards the sustainable economic growth. Over the course of the last four years, the number of SaaS startups in India has doubled, reaching over 1,650 actively financed companies.

#### From Then to Now: An Analysis of Indian Start-ups' 30-Year Revenue Evolution:

The southern region of India, which includes Bengaluru, Chennai, Kerala, and Hyderabad, has grown int o a hub for tech entrepreneurs, boosting economic growth.

Tech companies leveraged the robust IT infrastructure and skilled workforce in the region to capitalize o n worldwide digital trends.

The following table gives us an overview of the startups that are existent in South India:

TECHNOLOGY BASED	NON-TECHNOLOGY BASED
E-Commerce-30%	Engineering-25%
B2B-15%	Construction-10%
Internet-25%	Agri-Products-15%
Mobile Apps-15%	Textile-10%
SaaS-10%	Printing and Packaging-5%
Other-5%	Transport and Logistics-10%
	Outsourcing and Support-10%
	Other-15%

# South India vs North India: A comparison of the Startup Scenes: South Indian Startups

South Indian startups are known for their focus on established industries like education, healthcare, and IT services. They prioritize stability and cater to the local market, adapting communication and products to regional languages and consumer preferences. This focus on local needs is supported by a strong talent pool in technology and funding networks within South India itself. However, this regional concentration can make it challenging to break into international markets, and navigating state-specific regulations can add complexity. South Indian startups often take a cautious approach to risk, emphasizing long-term development over rapid scaling. Despite this, they are known for their tenacity and have been instrumental in pushing India forward in software and IT.

#### **North Indian Startups**

North Indian startups are characterized by their risk-taking mentality and focus on innovation. They excel in sectors like logistics, agriculture, and e-commerce, taking advantage of a wider talent pool with diverse



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skillsets. This focus on scalability allows them to cater to a national, and potentially international, customer base. Venture capital from major cities fuels their growth, and they leverage connections in business centers to expand their reach. However, North Indian startups face competition not only from domestic players but also from foreign companies. Additionally, navigating national regulations can be complex. Despite these challenges, North Indian startups are audacious and ambitious, constantly innovating across various sectors.

#### **Challenges faced by South Indian startups:**

- 1. **Financing:** Money one of the biggest problems that all businesses have is getting funding, which they must solve in order to stay in operation. Even if you may have saved a small sum of money to launch your firm, it won't last very long. Businesses must have consistent financial flow to survive, yet rainy days constantly require additional funding.
- 2. Effective marketing within limited budget: Some startups believe they may completely disregard marketing tactics in the hopes that word-of-mouth referrals will suffice. Being visible to your customers is crucial if you're a start-up. To reach your target customers, you should use cost-effective marketing strategies. Yet, unless you take a group initiative to develop them using a well-structured approach, it is unrealistic to assume that clients will find you.
- **3. Market saturation:** People's propensity to join or invest in startups might be influenced by their traditional views towards risk-taking and entrepreneurship. Certain markets may be saturated, which makes it difficult for new businesses to stand out and achieve traction.
- **4. Competition:** Due to differences in language, culture, and business practices, scaling operations beyond the regional market can be challenging. To address these challenges, a combination of government support, infrastructure investment, fostering an innovation culture, and providing tailored support for startups at different stages of growth is required. Within sectors, competition can be fierce, so startups must innovate continuously to stay ahead.
- **5. Founders' persistence:** Startup founders should never give up until their goals are met. They must be tenacious in order to fulfil their objectives. They may be ahead of their time in terms of marketing mix components, and the market may absorb them more slowly. An entrepreneur should exert perseverance in these circumstances. Even if they may encounter difficulties at first, entrepreneurs must concentrate on long-term outcomes.
- **6. Customer expectations:** Since these are startup offers, customers have high standards for the company's communication, service, and product offerings. For startups to establish and subsequently enhance reputation, they must fulfil and surpass these expectations. Innovation in products is crucial, as is continuous process and system improvement, to satisfy customer expectations.

# **Opportunities for the South Indian startups:**

#### Chennai

- 1. Services for digital transformation: Chennai is not an exception to the industry-wide digital revolution. Companies are looking for more and more strategies to grow and change in the digital age. Startups offering services related to digital transformation, such as developing mobile apps, websites, and Cyber security solutions, have a lot of room to grow.
- 2. Innovations in health technology: The epidemic has brought attention to how important healthcare is, which has caused a rise in Healthtech firms. Chennai is developing becoming a centre for cutting-



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edge solutions because to its robust healthcare infrastructure. There are business prospects in wearable technology, telemedicine platforms, and health data analytics.

**3.** Eco-friendly and sustainable ventures: Customers are actively looking for sustainable solutions as environmental consciousness grows. Chennai's business community can benefit from the growing demand for environmentally friendly goods and services, like as waste management programmes, eco-friendly clothing lines, and renewable energy projects.

#### Bengaluru

Bangalore is a veritable epicentre for business opportunity. Bangalore, sometimes referred to as the "silicon valley of India," is the home of many prosperous businesses and a thriving it environment. The city provides a thriving network of mentors and investors, as well as access to a talented pool of experts and supportive infrastructure. Bangalore offers a conducive environment for startups to develop and prosper, regardless of their industry—technology, e-commerce, or biotech. Bangalore—a thriving centre for Indian startups—offers a plethora of fascinating prospects. It boasts a thriving ecosystem with lots of co-working spaces, accelerators, and incubators that help aspiring business owners by offering tools and support. The city boasts a sizable pool of highly qualified workers and is well known for its robust it sector. Bangalore also organises a number of Hackathons, networking events, and startup events, which give entrepreneurs lots of chances to meet investors, mentors, and possible partners. For anyone interested in getting involved in the startup environment, it's a buzzing place to be.

#### Hyderabad

Hyderabad, sometimes called "India's silicon valley," provides a vibrant startup ecosystem with a range of options:

- 1. **Tech Infrastructure:** Hyderabad has a strong tech infrastructure that supports the development of tech startups. This infrastructure includes it parks, co-working spaces, and incubators.
- **2. Government Support:** By offering finance, networking opportunities, and mentorship through programmes like t-hub, task, and t-works, the Telangana government has been actively assisting businesses.
- **3. Networking Events:** Hyderabad is home to a number of conferences, meetups, and networking events that allow entrepreneurs to get in touch with mentors, investors, and possible partners in order to collaborate and expand.
- **4. Incubators and Accelerators:** T-hub, Nasscom 10000 startups, IIIT seed fund, and other organisations are among the many that the city offers to aspiring entrepreneurs in the form of financial support, resources, and mentorship.

All things considered, Hyderabad's vibrant ecosystem, pro-business government laws, talent accessibility, and affordability make it an attractive location for companies to grow and prosper.

#### Kerala

Kerala is the first state in India where the national optical fibre network (NOFN) plan has provided broadband internet access to every hamlet. Our state ranks fifth among high income states with a state innovation index of 36.36 (2017) and a high literacy rate. Every action the government has taken to date has helped to create an environment that encourages entrepreneurship. Thus, the following are the main points about Kerala's startup opportunities:

The government begins to take action to help a group of gifted young people develop. From the actual school level. Ensuring that every child in the state receives computer instruction is the states' it objective. Schools design their curricula and study materials so that students with entrepreneurial talent can be



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identified at an early age. The administration has consistently emphasised through its various programmes that the state's young will have the opportunity to succeed in their entrepreneurial endeavours within the state and not have to travel outside of it. Kerala startup mission's existence 78 the nodal organisation is Kerala startup mission. Established by the Kerala government to aid in the development of the nation's startups, journal of social welfare and management/volume. Ksum oversees and manages the state's startup incubation programme. Numerous Indian states lack a nodal organisation similar to Ksum. For the young entrepreneurs in the state, knowing that they would undoubtedly receive the necessary guidance and assistance is a blessing.

#### Limitations of the study and future scope:

For stakeholders and policymakers, the constraints and potential of south Indian startups are critical considerations. One major barrier that still exists for early-stage entrepreneurs is limited access to capital. It is imperative to enhance the availability of venture capital and angel investors. Startup growth can be impeded by inadequate infrastructure, especially in tier-2 and tier-3 cities. Access to high-speed internet, transit networks, and a dependable power source are among the challenges. Particularly in fields like information technology, biotechnology, and renewable energy, south India has the potential to become into a centre for technical innovation. Innovation can be pushed forward by funding research and development (R&D) and encouraging cooperation between universities, businesses, and startups. Startups should consider venturing into nascent areas like Agritech, Healthtech, and Edtech, in addition to conventional businesses like manufacturing and it. Diversification can solve urgent societal issues and open up new opportunities.

#### **SUGGESTIONS:**

Through active participation in local startup networks and networking events, South Indian startups can establish connections with mentors, investors, and other like-minded entrepreneurs. Working together and exchanging expertise can help overcome obstacles as a group and create new opportunities.

Startups in South India should concentrate on luring and keeping great talent in the area. By giving growth possibilities, fostering a healthy work environment, and providing competitive remuneration packages Even while South Indian companies have achieved success in fields like technology and healthcare, they should consider branching out into other fields. Through the process of discovering and utilizing their knowledge, they may effectively capitalize on emerging markets. Although South Indian entrepreneurs are well-established in their home states, they should consider growing their businesses throughout India and even abroad.

Startups in South India can actively look for funding by interacting with venture capital firms, angel investors, and government programs that encourage entrepreneurship. Startups in South India can benefit from government programs and policies that encourage innovation and entrepreneurship. Startups can reduce obstacles by keeping up to date on grants, subsidies, and regulatory frameworks.

#### **CONCLUSION:**

One of the main reasons for the business success in South India is the large student population. There are many prestigious institutes in Chennai and the surrounding areas, which attract a lot of students. Additionally, the favourable ecosystem, with numerous business incubators and startup support institutions, contributes to the growth of innovative ideas. Another factor is the presence of Special Economic Zones, which provide a competitive environment for businesses to thrive. In Tamil Nadu alone,



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there are 55 SEZs, with 18 of them located in Chennai. This offers ample opportunities for new businesses and startups. Along with Chennai, there are 28 SEZs in Telangana, 62 in Karnataka, with 30 of them in Bangalore. Creation of SEZs: Telangana has created a number of SEZs across a variety of industries, including manufacturing, information technology (IT), pharmaceuticals, and textiles. Employment creation: By drawing in both domestic and foreign investment, Telangana's SEZs have given rise to job opportunities for the local population. India's Karnataka state has significantly influenced Special Economic Zones (SEZs). IT, biotechnology, manufacturing, aerospace, and other industries. Furthermore, Karnataka's proactive policies and activities have made it easier for SEZs to expand and thrive within the state.

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