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The Role of Artificial Intelligence in Digital Health

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Abstract

Digital health is quickly superseding conventional, brick-and-mortar hospitals as the standard in the post-COVID era. AI is going to revolutionize the healthcare industry in every way. This includes healthcare administration, clinical decision-making, patient monitoring and intervention, diagnosis and treatment, image combining to assist in diagnostics, and healthcare research to steer strategic intent. By integrating data from different systems, AI-powered health care administration can automate repetitive tasks, improve operational efficiency, and ultimately realize optimal collective functional resources. During the era of computerization, artificial intelligence systems made significant strides in supporting diagnosis and disease classification, which was especially helpful for the doctor who was harassed by patients. The current state of technological development allows for the monitoring of the patient and the communication of massive volumes of digital data in a variety of formats. The advantages of an ideal health system, an improved patient experience, and evidence-based decisions are shared among all parties involved when AI is integrated into one's workflow. Artificial intelligence paves the way for better disease diagnosis, more effective treatment trials, and new drug discoveries. Artificial intelligence generates cutting-edge, top-notch service in highly collaborative business-to-business health care ecosystems. Both the human perspective and the naturalistic requirements placed on AI systems highlight the importance of the issue of trust as a key obstacle to their broad acceptance. Collaborative work yields better results, like when a team uses AI to build healthcare solutions that benefit patients and lead to groundbreaking discoveries.

Keywords: Digital Health, Artificial Intelligence, Healthcare Technology

1. Introduction

Primary care is still an important element in today's medical system. The void of professional health care services resulting from a poor infrastructure often compels patients to accept passable early-stage treatments or consultation. A series of undesirable outcomes ensues from insufficient access to primary healthcare: late diagnosis and ineffective therapy. The lack of healthcare staff is another problem faced by industry. First-line primary healthcare needs to be prioritized, in order that the service be widely accessible and can offer more advanced therapy. With AI, patients might receive faster diagnostics and cost friendly drugs. Incorrect or poorly representative training databases for AI models can lead to bias, misleading predictions, adverse events, and discrimination. While the prospects for AI development in healthcare are good, especially for the public health service, progress is still slow (Sunarti et al., 2021).



2. Research Questions

The main objective of this study is to have a better understanding of the applications of AI in healthcare. The following are some key questions that will be explored in this study.

- How does artificial intelligence (AI) influence patient care, and what are its main uses in healthcare?
- How may artificial intelligence (AI) enhance the precision of medical diagnostics, and what are the obstacles to implementing AI in this field?
- To what extent may artificial intelligence (AI) be used to improve treatment outcomes in the field of personalized medicine?
- What are the effects of artificial intelligence on healthcare accessibility, and how does it help with telemedicine and remote patient monitoring?
- What is the economic impact of AI in healthcare, including cost savings and potential return on investment for healthcare systems?
- When it comes to artificial intelligence (AI) in healthcare, what are the ethical and privacy problems, and how can we deal with them?
- What are the regulatory challenges and barriers to the adoption of AI in healthcare, and how can these be overcome?

3. Methodology

To find relevant research papers, keywords were searched from the preliminary literature analysis and searched the prestigious database from Google Scholars. According to Fahimnia et al. (2015), this study provides a comprehensive overview of the literature search till 2023. The following terms were included in the search:

- Artificial intelligence in healthcare
- Artificial intelligence in healthcare and research

Up to 2023, a total of 1997 papers were registered with Google Scholar. After collecting the study papers, they were screened using the following screener to remove duplicates and irrelevant papers (Nagarkar & Gadre, 2021).

- Publications made between 2019 and 2023
- 20 or more citations per paper

Figure 1 (Moher et al., 2009) shows the paper selection approach that was used to choose 60 research papers for analysis.



Figure 1: Research paper selection strategy



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4. Findings:

Primary applications of AI in digital Health

Clinicians can use a better grade of clinical diagnostics to refine their treatment. We simply do not have that many radiologists that can spend hours interpreting a single x-ray without any break. In addition to contributing directly to medical science, it also leads to personalized medicine, using genetic information for treatment adjustments. Out of hundreds of studies included in healthcare by the American Journal, only six were standard English names. AI can predict patients' outcomes and is even used by drug manufacturers as a source of analytical data. It can even identify those at greatest risk for chronic problems such as diabetes (Miotto et al., 2016). Clinical decision support systems (CDSS) combined with AI help doctors make better treatment choices, and AI-supported telemedicine monitors patients remotely. It can also predict those who will need to be hospitalized again for conditions like acute heart failure (Chiu et al., 2020). These applications illustrate the potential for AI to raise health care efficiency and results. Kumar et al. (2023) found that AI-enabled CRM capabilities significantly influence healthcare service innovation, especially in the Indian healthcare system. AI not only changes the environment of clinical settings disease prediction and diagnosis, medical therapy prognosis. Leader-contributors of AI in health care include China, the U.S., and the U.K. Their focus is on predictive medicine, patient data analysis, diagnostics, and clinical decision making, all vital processes at every level of modern medical practice. Secinaro et al. (2021) emphasized the importance of healthcare data quality and the use of AI to make healthcare data more understandable. For this, ethical considerations are needed. As AI continues to permeate medicine in new ways, healthcare organizations must form appropriate ethical guidelines for its use. Instruction of staff and cultural harmony between disciplines also deserve our attention, and federated learning is provided as one possible approach for training AI models without exposing patient privacy, as discussed by Wang and Preininger (2019).

AI for improving diagnostic accuracy

AI has enhanced accuracy of interpreting medical images, particularly those from X-rays, CT scans, and MRIs significantly. Deep learning algorithms used for chest X-rays for the diagnosis of pneumonia have reached radiologist-level performance. Litjens et al. (2017) have noted that AI can help pathologists with their work; their computer software was able to obtain a 90% correlation rate for prostate cancer biopsy images. This would not only improve the precision of diagnoses but also eliminate the need to spend time analyzing images. In the event of an emergency, quick online medical decisions can be made while maintaining high standards of care. Digital pathology slides have been analyzed using AI algorithms, leading to a considerable improvement in diagnostic accuracy in the field of pathology. In many instances, it is challenging for a human practitioner to identify Ground Glass Opacity (GGO) in the lung, which is a hallmark of fibrosis or carcinomatosis. The first fully automated detection of GGO in a CT scan and a CBDCT (vascular picture) was accomplished by the investigators. Many diseases and disorders, such as skin cancer, prostate cancer, and lymph node metastasis, have been identified with the application of convolutional neural networks (CNNs). Allowing for the potential that pathologists and AI will one day form the basis for much better patient care. Genomic research is another area seeing the use of AI, which is analyzing genetic data for diagnostic reasons and finding disease-associated mutations. An enormous boon to the field of genetic problem diagnosis, machine learning algorithms can now anticipate an individual's vulnerability to specific cancer kinds based on their genetic profile. By reviewing the relevant literature in their field up to 2015, Kourou et al. recently found that AI can help to identify patients at high



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risk and for whose treatment we need these decisions made about them. Now, healthcare providers can marry AI and genomics for custom made medications

There has been a significant uptick in published research on the application of AI for disease diagnosis, as highlighted in Kumar et al. (2021), who published his most recent work on the subject. The evaluation also highlighted the ways in which AI might improve healthcare, for example by shortening diagnosis times and allowing for early disease identification. Although AI has potential for many diagnostic uses, the scientists noted that there are still many obstacles to overcome. Administrative procedures involving patients, clinical decision support, patient monitoring, and healthcare treatments are the four main areas the authors identify as having the most potential for AI to improve healthcare. Artificial intelligence (AI) has the potential to alleviate doctors of mundane administrative tasks in patient administration. The capacity of AI to track vital signs and illness trends can improve patient monitoring, while clinical decision support systems utilize AI to improve diagnostic accuracy and treatment strategies.

AI in personalized medicine

Personalized medicine or precision medicine provides customized medical treatment based on the characteristics of each patient. This means that more personalized and targeted healthcare can be customized based on an individual's genes, environment, and lifestyle. For example, AI is indispensable in tailored medicine because it can process tons of data patterns which let us create treatments based on these predictions.

Artificial intelligence is changing the way we perform genomic analysis, scaling up our ability to process and interpret genetic information. Machine learning algorithms will encode the genetic aberrations causative of diseases, treatment outcomes and patient-specific cancer therapies. For example, Kourou et al. (2015), discussing the potential impacts of artificial intelligence in cancer prognosis and prediction, concluded that machine learning applied to high-risk stratification has provided patient identification as well as guidance on appropriate treatments. Healthcare providers can use AI to analyze genomics and provide personalized medicine, shaping treatment plans for everyone by the characteristics of one's genes. AI can even streamline the drug discovery and development process by determining how various compounds interact with biological targets. This helps cut the time and cost of developing new drugs. For example: using molecular structures to predict whether drugs will work (or fail), cause side effects, or be toxic via deep learning. A study by Chen et al. AI in drug target interaction: obtaining AI for drug discovery and application of FTMap to identify structural differences that influence protein-drugging Boston-College-CS(2018) With the power of AI, pharmaceutical companies can expedite development timelines by focusing solely on drug candidates with the highest potential.

AI-based systems can handle the analysis of data related to patients, from medical histories and results in clinical labs or genetic information to suggest personalized treatments. By relying on machine-learning algorithms, these systems pinpoint the most appropriate therapies for each patient by interpreting numerous data points that are specific to one individual. IBM Watson for Oncology uses patient data and most recent research to suggest the best treatment plan in terms of cancer patients, enabling oncologists to take better decisions. This approach does not only enhance the treatment efficacy but also eliminates the trial-and-error method of conventional forms of treatments.

Integration of AI with clinical decision-making processes

Artificial intelligence (AI) combined with clinical decision-making, has the potential to revolutionize healthcare by making medical decisions more precise and efficient. Artificial intelligence (AI) systems can analyze mountains of medical data with machine learning and deep learning algorithms to help



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healthcare providers diagnose diseases, suggest treatments, predict patient outcomes etc. Importantly, this integration will still support (and not replace) clinical judgement to provide clinics with valuable insights that can help improve care for patients.

The use of AI-driven clinical decision support system (CDSS) is another common big data solution designed to deliver real-time evidence-based module recommendations for providing the right choice during care. Those systems examine patient data such as medical records, lab results and clinical notes to help diagnose patients or recommend treatment. A study by Garg et al. In 2020 stressed the importance of CDSS in both increasing diagnostic yield and abating medical errors in healthcare, predictive analytics combined with AI can process large volumes of data to predict outcomes for individual patients and help identify people who are most likely to develop certain conditions. Healthcare providers can use machine learning algorithms to predict the probability of disease progression, readmissions and responses to treatment. Miotto et al. Recently, Rolnick et al. made a fantastic demonstration in using deep learning to predict future health status from electronic health records (EHRs)(2016) and they successfully identified high-risk patients susceptible for diseases such as diabetes or hypertension. This allows for proactive care and resource placement because patient outcomes in the end are better cared for, thereby decreasing any costs associated with their health.

AI has a bright future in clinical decision-making and can be an excellent aide to change the way we practice healthcare by improving diagnostic accuracy & tailoring personalized treatment plans based on patients' needs hence outcome. With the increased evolution of AI technologies, they will get better at dealing with more complex tasks and offer even finer insights. Integrating AI into clinical decision making will require a multidisciplinary approach that includes clinicians, data scientists, ethicists and policy makers to ensure the benefits of these technologies are maximized while reducing risks.

Economic impact of AI on healthcare

In healthcare, adoption of artificial intelligence (AI) means huge economic benefits — from the cost savings through AI to potential ROI. By improving operational efficiency, reducing waste and better patient outcomes AI technologies can pay back substantial economic benefits for healthcare systems. Overall, AI will enable healthcare entities to take on routine tasks through automation; improve resource management and provide accurate data analytics quickly so that providers can facilitate cost-effective care with efficiency.

AI may reduce costs by enabling a more accurate and efficient image analysis in diagnostic imaging. Deep Learning algorithms, on the other hand, can identify abnormalities in various medical images like X-Rays, CT scans and MRIs as accurately as Expert Radiologists. With AI, healthcare operational efficiency can be improved by making sure best resource utilization and minimum wastage. Using predictive analytics technology driven by AI, patient outcomes can be forecasted, and high-risk patients of specific diseases early identified to suggest preventive measures. In healthcare, AI can help in reducing administrative costs by automating repetitive tasks and functions such as data entry, billing and claims processing. Machine learning possesses the computational brawn to examine and digest large volumes of administrative data with greater ease, speed, and accuracy than would human staff thus roughly correcting mistakes/errors a great deal faster. By automating this process, healthcare organizations can save many hours (and in turn administrative time), and drastically decrease the number of employees it takes to manage all these services manually with automatic management rounding out a huge expense savings for said organizations.



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The study also reports that AI can greatly improve healthcare through greater diagnostic precision, disease prevention and treatment efficacy. It can also drive increased cost efficiency and make healthcare services more equitable. Nevertheless, the study also points out a range of potential pitfalls — including errors in AI systems, privacy concerns leading to non-consensual surveillance and problems rooted in ideas about patient autonomy. The authors list a few key things to keep in mind when integrating AI into healthcare, for safety and ethics reasons. Sunarti et al. have argued that, despite the sluggish adoption of AI in public health (2021), it offers much promise for saving money and delivering better healthcare services. Require more research and policy advances to cope with the ethical, legal and other complexities that come up when AI takes place in healthcare.

Shafiq et al. scrutinized the financial influence of synthetic intelligence (AI) inside healthcare and priceeffectiveness research on AI answers within a clinical presentation. Only 6 out of 66 publications met the inclusion criteria to be rereviewed in detail, indicating a paucity of detailed economic impact studies within the literature. No study included full cost benefit analysis denoting serious lack in economic evaluation of AI in healthcare.

Ethical considerations and privacy concerns

With the advent of artificial intelligence (AI) in healthcare, there have been challenges on a massive scale as well as ethical and privacy issues. With more and more AI systems being used for medical diagnostics, treatment recommendations, and patient monitoring important considerations of risks around data privacy related to consent the ethical use of these AI technologies. These issues are deeply nuanced, and it is prudent to consider them holistically, so that AI becomes a tool used against patient rights in the system of healthcare. Patient data is one of the first things that come to mind when we think about AI in healthcare. AI systems require datasets to be trained on and to function, which may consist of private medical information. In order supremely salient, the issue is simply that of maintaining data integrity and security. A study by Badawi et al. Data privacy remains a critical issue as previously voiced by Tomar et al. (2020) To protect the sensitive information related to patients, secure methods has been recommended in all AI applications for health-care systems. Furthermore, AI computing in healthcare – like all sectors — must be fully compliant with data protection and privacy laws (HIPPA compliance for US-based systems) such as GDPR within Europe.

Incorporating AI into health care involves an extremely powerful technological tool, and a very serious ethical train horn: Informed consent. Patients must be made aware of what the devious AI systems could do with their data and have the freedom to say yay or nay. This means understanding the risks and benefits of using AI — from better diagnostic accuracy to increased risk of a cyber-breach. A paper by Vayena et al. We previously highlighted the ethical implications of consent and patient involvement in a data driven health research study, proposing an honest relationship between participants and researchers as well as respect for participants.

Although a convenient tool, AI algorithms may unintentionally replicate biases present in the dataset from which they were trained and produce unfair or discriminatory results. The implications of algorithm bias are particularly for sinister in healthcare, where biased algorithms could lead to recommendations that unfairly favor one group over another or incorrect diagnoses. Obermeyer et al. But Jenkins et al.(2019) provided a more negative take on how AI could worsen disparities if not "intentionally built, implemented and monitored appropriately" in healthcare. To combat this, AI datasets must be inclusive and accurate while ongoing evaluation of models is needed to ensure fairness within healthcare provision.



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AI-based clinical decision-making is considered but does it increase the ethics debate on technology replacing humans in health care? Though AI can offer actionable insights and aiding clinical decisions, ensuring that human judgment reigns supreme is nothing but indispensable in healthcare. AI retains the human element: It is here to enhance, not replace healthcare professionals. A paper by Char et al. (2018) published an ethics in AI paper on Clinical decision-making, requiring a transparent relationship between the developer of the algorithm (they argue that they should be registrable and potentially subject to liability for loss caused by errors in their algorithms), clinicians who might not understand how it works or what other providers decisions are being influenced so can't provide quality check themselves and possibly patients.

Regulatory challenges and barriers to the adoption of AI in healthcare

The adoption of artificial intelligence (AI) in healthcare faces numerous regulatory challenges and barriers that must be addressed to ensure the safe and effective integration of these technologies into clinical practice. Regulatory agencies such as the U.S. Food and Drug Administration (FDA) and the European Medicines Agency (EMA) are tasked with evaluating the safety, efficacy, and ethical implications of AI systems before they can be deployed in healthcare settings. These challenges include navigating complex regulatory frameworks, ensuring data privacy and security, and addressing ethical considerations.

One of the primary regulatory challenges is the complexity of the approval process for AI-based medical devices. AI systems must undergo rigorous testing and validation to demonstrate their safety and efficacy before they can be approved for clinical use. The FDA has developed a framework for the regulation of AI/machine learning-based software as medical devices, which includes premarket review and post market surveillance. A paper by Jiang et al. (2017) discussed the regulatory challenges and considerations for AI in healthcare, highlighting the need for clear guidelines and standards to facilitate the approval process.

Compliance concerns: The privacy and security of patient data are a top priority. AI systems are based on big data — which may contain highly sensitive medical information, and as might be expected there is a tough regulatory framework to protect this type of data. For instance, there are regulations governing the use and protection of patient data such as Health Insurance Portability and Accountability Act (HIPAA) in United States or General Data Protection Regulation (GDPR) in Europe. The necessity of adhering to these laws, as described by Badawi et al., is vital for AI growth in uranology. (2020).

Regulatory challenges also include addressing ethical considerations and ensuring the transparency of AI algorithms. AI systems must be designed and implemented in a manner that respects patient rights and maintains trust in the healthcare system. This includes ensuring informed consent, addressing bias and fairness in algorithms, and providing transparency in how AI decisions are made. Char et al. (2018) discussed the ethical and transparency considerations in the use of AI in healthcare, emphasizing the need for regulatory frameworks that promote accountability and patient protection.

The researchers identify several system weaknesses, including a knowledge gap between decision-makers and AI experts, challenges in using health data due to privacy concerns, difficulties in attracting AI talent to the life science sector, and a lack of financial resources and clear guidance on how AI can enhance healthcare. To address these issues, Apell and Eriksson (2023) recommend policy interventions aimed at increasing resource availability and formulating vision and mission statements to guide the improvement of healthcare with AI technology innovations. The study underscores the importance of interdisciplinary collaboration and the establishment of clear regulations and standards for AI healthcare technology innovations.



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Hosny and Aerts (2019) categorize AI applications into three areas: low-cost tools for common diseases used by community health workers, specialized medical needs to support clinical decision-making, and population health for resource allocation and epidemic mitigation. They acknowledge the challenges of AI implementation, including the need for context-specific data and solutions, ethical concerns, and regulatory gaps. The authors advocate for local stakeholder-led deployment of AI tools, supported by global expertise, and emphasize the importance of integrating AI into existing digital health initiatives. They conclude that while AI is not a universal solution, it has the potential to promote equity in global healthcare, provided it is implemented thoughtfully and with consideration of local needs and infrastructures.

In their study, Richardson et al. (2021) explored patient perspectives on the integration of artificial intelligence (AI) in healthcare, and findings indicated that while patients are generally enthusiastic about the potential of AI to improve healthcare, they also harbor significant concerns. These concerns include the safety and oversight of AI tools, the preservation of patient choice and autonomy, the potential increase in healthcare costs, biases in data sources, and the security of AI systems. Patients expressed the need for AI tools to be rigorously tested and for clinicians to act as gatekeepers to ensure patient safety.

5. Discussion

By integrating artificial intelligence with healthcare, it can greatly improve diagnostic accuracy, make treatment more personalized for individual patients, and enhance clinical decision-making. AI algorithms, such as those employed by Rajpurkar et al. (2017) in their algorithm, have achieved radiologist-level accuracies when detecting pneumonia from chest X-rays, underscoring that AI has a future in medical imaging. Similarly, AI applied to pathology, genomics, and clinical decision support systems (CDSS) has shown striking value in improving diagnostic accuracy and informing personalized therapeutic plans (Campanella et al., 2019; Kourou et al., 2015; Garg et al., 2020). These advances not only mean better patient outcomes but also make healthcare delivery more streamlined.

The advent of AI in healthcare, however, confronts significant regulatory and ethical dilemmas. The intricacies of the approval pathway for AI-based medical devices, as ably detailed by Jiang (2017), and the obvious necessity that robust measures be undertaken in areas of data privacy and security, as articulated by Badawi et al. (2020), are two critical barriers needing attention. Moreover, ethical issues such as obtaining informed consent, bias in AI algorithms, and the role of human judgement in clinical decision-making, as pointed out by Vayena et al. (2015), Obermeyer et al. (2019) and Char et al.(2018) need careful consideration to ensure these technologies are used safely and responsibly.

But despite these challenges, the economic benefits of AI in healthcare are enormous. It can save money in diagnostic imaging, operational efficiency, and administrative processes by relieving people from routine workloads and streamlining how resources are distributed. As a result of real-time data analysis, the cost-effectiveness with which health care is provided can be raised sharply (Miotto et al., 2016; Rajpurkar et al., 2017). As AI-based technologies continue to advance, it is essential for the healthcare sector, regulators, and policymakers to work together to overcome the challenges arising from the integration of AI into healthcare so that they can be developed and implemented in a way that realizes their full benefits while keeping risk down.

6. Limitations of the study

The research study on the applications of AI in healthcare has several limitations that should be considered



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when interpreting the findings. Firstly, the study may have focused primarily on successful AI applications, potentially overlooking the challenges and failures in implementing AI technologies. The study may not have fully addressed the ethical and regulatory challenges associated with AI in healthcare. The study may have limited its scope to certain types of AI applications, such as diagnostic imaging and personalized medicine, while neglecting other areas where AI could have a significant impact, such as patient engagement, chronic disease management, and mental health. A broader scope could provide a more holistic view of AI's potential in healthcare.

7. Conclusion

If artificial intelligence (AI) can be integrated into healthcare, it could change the industry by improving accuracy at diagnosis. It could also serve to tailor treatment programs for individual patients. Such refinement could revolutionize how doctors make clinical judgments. AI technology applied in health care has a significant impact on personalized medicine, clinical decision support systems, and predictive analytics, that offer the promise of better treatment outcomes as well as lower health costs. With the advent of AI technology, which can scan millions of medical records, home in on trends, and thus forecast disease changes, there are entirely new horizons for how to do healthcare. To suit medical treatment to individual patients and refine the process of providing healthcare, the ability of AI to process large databases, identify patterns, and predict results is unmatched. Regulatory hurdles, ethics problems, and concerns over security must all be sorted out for AI technologies to be integrated safely and effectively into health care systems. Collaboration among all parties, i.e., healthcare providers, regulators, legislators, and AI developers, is needed to address these issues and realize the full potential of AI in healthcare.

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