

Empowering Women Through Digital Financial Literacy: A Study on the Impact of Fintech Solutions in Palakkad District

Nikhila K

Full time research scholar in commerce, Kongunadu arts and science college, Coimbatore, Tamil Nadu.

ABSTRACT

Digital financial literacy combined with fintech solutions has become a game-changer for women's empowerment, especially in rural and semi-urban areas. This study explores the impact of fintech solutions on enhancing financial literacy and empowering women in Palakkad district, Kerala. The study explores the ways in which women's economic independence, decision-making skills, and financial inclusion are enhanced by having access to digital financial tools such as microloan platforms, e-wallets, and mobile banking. The study uses a mixed-method approach that includes surveys, interviews, and focus groups to identify important issues, such as a lack of technological competency, knowledge, and access to digital information. The findings highlight that fintech solutions, when combined with targeted financial literacy programs, significantly improve women's participation in the financial ecosystem, leading to increased savings, better investment decisions, and entrepreneurial activities. The study concludes with recommendations for policymakers, financial institutions, and NGOs to bridge the digital divide and promote sustainable financial empowerment for women.

Keywords: Digital Financial Literacy, Fintech Solutions, Women Empowerment, Financial Inclusion, Palakkad District, Kerala.

INTRODUCTION

In the twenty-first century, financial literacy has become a vital tool for empowering people, especially women, who frequently encounter structural obstacles to financial inclusion. The ability to access, comprehend, and use digital financial instruments efficiently is known as digital financial literacy, and it is essential for closing the gender gap, increasing economic participation, and promoting the general growth of society. Fintech solutions have created new opportunities for inclusive growth in emerging nations like India, where the financial industry is changing due to digital change. A unique setting for examining the transformative effects of digital financial literacy among women is provided by Kerala's Palakkad district, which is renowned for its socioeconomic variety and blend of rural and urban areas. Women's empowerment is a calculated step toward sustainable development, not only a moral requirement. In order to achieve more comprehensive development outcomes, gender equality is emphasized as a key component of the Sustainable Development Goal 5 (SDG 5) of the United Nations. Giving women access to capital empowers them to make wise decisions, launch businesses, provide for their families, and make significant contributions to their communities. Though significant progress has been made, women still face obstacles like limited access to financial institutions, ignorance of digital

tools, and social conventions that impede their ability to be financially independent. Digital financial literacy addresses these challenges by equipping women with the skills needed to navigate modern financial systems. It goes beyond simple financial literacy to encompass understanding of digital payment systems, e-wallets, online transactions, mobile banking, and fintech apps. Women are given more autonomy and control over their financial resources through the promotion of digital financial literacy, which boosts their self-esteem and socioeconomic empowerment. India's digital revolution has been characterized by swift technology developments and legislative measures meant to promote financial inclusion. Traditional banking has been drastically altered by fintech solutions, which are cutting-edge technologies that provide financial services. Millions of people may now access banking and financial services thanks to digital financial platforms, which are made possible by the widespread use of smartphones and reasonably priced internet connectivity. Key developments such as the launch of the Unified Payments Interface (UPI), mobile banking, e-wallets (e.g., Paytm, Google Pay, PhonePe), and micro-finance applications have revolutionized the way people manage their finances. Fintech platforms provide convenient, cost-effective, and time-saving financial services that are accessible even to those in remote areas. These platforms have enabled seamless transactions, reduced dependency on physical infrastructure, and promoted a cashless economy. For women, fintech solutions serve as an equalizer. They offer tools to save, invest, borrow, and manage money independently without the constraints of visiting traditional financial institutions. Women who were previously excluded from the formal financial system due to lack of documentation, mobility issues, or societal restrictions can now access financial services with just a smartphone. Palakkad is known as the Gateway to Kerala

Palakkad is known as the Gateway to Kerala, which is Kerala is frequently praised for its progressive socioeconomic metrics, including gender parity in education and high literacy rates, but Palakkad poses particular difficulties. Women continue to be underrepresented in the workforce given the district's sizable rural population as compared to urban areas. Women's financial independence has frequently been impeded by the digital divide, limited economic prospects, and traditional gender norms. However, Kerala's robust social infrastructure, coupled with increasing penetration of smartphones and internet connectivity, has created an enabling environment for digital financial literacy initiatives. Programs aimed at promoting digital inclusion, such as the Kerala State IT Mission and Kudumbashree initiatives, have provided a foundation for women to embrace fintech solutions. Several fintech interventions have demonstrated tangible benefits for women in Palakkad. Initiatives such as the integration of UPI payments, the use of microfinance platforms, and the promotion of digital payment systems have played a transformative role in improving financial literacy and inclusion. For instance, government-backed programs like Pradhan Mantri Jan Dhan Yojana (PMJDY) have facilitated bank account access, while fintech apps like Google Pay and PhonePe have simplified digital transactions. Local organizations and self-help groups (SHGs), including Kudumbashree, have further amplified these efforts. Kudumbashree's training programs on digital tools have empowered women to use smartphones for banking, bill payments, and small-scale business operations. Through capacity-building programs, women have been able to overcome initial hesitation, gaining confidence to engage with digital platforms. Empowering women through digital financial literacy is a transformative step toward achieving gender equality and inclusive economic growth. Fintech solutions, when integrated with targeted awareness campaigns and capacity-building programs, have the potential to reshape the financial landscape for women in Palakkad district. By overcoming barriers such as digital illiteracy, societal norms, and security concerns, women can

leverage fintech tools to achieve financial independence, contribute to their families, and drive local economic development.

STATEMENT OF THE PROBLEM

Women in semi-urban and rural areas, particularly in Palakkad district, continue to face significant barriers to financial inclusion and economic empowerment. Despite advancements in financial technology, a considerable gap exists in the levels of digital financial literacy among women, which inhibits their ability to fully leverage FinTech solutions for economic independence. While FinTech tools such as mobile banking, e-wallets, and microfinance platforms have the potential to transform women's financial participation, many women lack the necessary knowledge, trust, and access to utilize these tools effectively. The problem is further compounded by societal norms, limited digital infrastructure, and inadequate training programs, which hinder women's adoption of digital financial services. This research seeks to address the critical issue of low digital financial literacy among women in Palakkad district and its impact on their ability to harness the benefits of FinTech solutions. Specifically, the study aims to identify the challenges women face in accessing and adopting digital financial services, assess the role of digital financial literacy in empowering them, and evaluate the overall impact of FinTech solutions on their economic well-being. The research problem is thus centred on understanding how digital financial literacy can empower women and bridge the financial inclusion gap in Palakkad district through the effective use of FinTech solutions. The study will also provide insights into strategies for improving digital financial literacy and fostering greater economic participation among women.

OBJECTIVES

1. To assess the current level of digital financial literacy among women in Palakkad district.
2. To evaluate the extent of adoption and usage of FinTech solutions by women in Palakkad district.
3. To analyze the impact of digital financial literacy and FinTech solutions on women's financial empowerment and economic participation.
4. To identify the key challenges and barriers faced by women in adopting FinTech solutions and suggest measures to enhance digital financial literacy.

RESEARCH METHODOLOGY

The research methodology for this study has been designed to ensure a systematic and comprehensive approach to investigating the impact of FinTech solutions on empowering women through digital financial literacy in Palakkad district.

1. **Research Design:** The study will adopt a descriptive research design to analyze the current status of digital financial literacy among women and its relationship with the adoption of FinTech solutions. The design will also incorporate analytical elements to examine the impact of these solutions on women's financial empowerment.
2. **Study Area:** The research will focus on women residing in semi-urban and rural areas of Palakkad district in Kerala. Palakkad has been chosen for its mix of economic activities and potential for FinTech adoption.
3. **Sampling Method:** A purposive sampling technique will be used to identify women participants who are either users or potential users of FinTech solutions. The study will include women entrepreneurs, homemakers, self-help group (SHG) members, and women engaged in income-generating activities.

4. **Sample Size:** The study will target a sample size of 300 women from different socio-economic backgrounds to ensure diversity and representativeness.
5. **Data Collection Methods**
 1. **Primary Data:** Data will be collected through structured questionnaires, in-depth interviews, and focus group discussions (FGDs). The questionnaire will include sections on demographic details, levels of digital financial literacy, awareness and use of FinTech solutions, and perceived benefits and challenges.
 2. **Secondary Data:** Secondary data will be sourced from government reports, FinTech industry publications, research papers, and relevant studies on women empowerment and financial inclusion.
6. **Tools for Analysis**
 1. The collected data will be analyzed using both quantitative and qualitative techniques.
 2. Statistical tools such as percentages, mean, standard deviation, chi-square tests, and regression analysis will be employed to identify trends and relationships between digital financial literacy and the adoption of FinTech solutions.
 3. The qualitative data from interviews and FGDs will be analyzed using thematic analysis to capture insights into women's experiences and perceptions.
7. **Scope of the Study:** The scope of this research includes understanding the levels of digital financial literacy among women, identifying the barriers to FinTech adoption, and analyzing the impact of FinTech solutions on women's financial empowerment in Palakkad district.
8. **Limitations of the Study:** The study may face certain limitations, such as:
 1. Limited access to remote rural areas for data collection.
 2. Potential biases in self-reported data from respondents.
 3. Rapid technological changes in the FinTech sector, which may influence findings over time.

REVIEW OF LITERATURE

Panos, G. A., & Wilson, J. O. S. (2020) The importance of financial literacy in attaining financial well-being is becoming more and more clear. Divergences in the early learning of financial concepts have been discovered to be a significant contributor to the financial and general well-being of an adult. Concurrently, the financial services sector is undergoing an unparalleled transformation due to the swift advancement of financial technology, or FinTech. Regarding the possible effects of FinTech on individual financial planning, wellbeing, and the welfare of society, opinions differ. There is an urgent need for financial education and well-informed financial guidance as student loan debt keeps rising, digital financial inclusion grows, and online financial fraud incidents become more dangerous. Financial well-being and general wellbeing can be improved by putting suitable policy solutions into practice. In order to further the scholarly and policy agenda, this special issue features seven new pieces from four different streams of literature about financial literacy and accountable financial management. In order to promote financial and overall well-being, the topic aims to highlight the significance of financial education and prudent financial habits.

Prasad, H., Meghwal, D., & Dayama, V. (2018) the study examining knowledge of several digital platforms and usage frequency, the study gauges digital financial literacy. The study also attempts to examine the impact of individual traits on financial literacy in digital terms. A carefully designed questionnaire was used to gather information on digital financial literacy from 268 randomly chosen

homes in Udaipur city. In order to encourage digital transactions among citizens, the government and digital platform providers will find great value in the study's findings. In order to increase the use of digital transactions, it highlights the necessity of an awareness campaign. Furthermore, a dual strategy is required in an economy that depends so heavily on cash transactions, like India. This entails putting laws into place to discourage the use of cash and promote the use of digital payment alternatives more widely.

Tony, N., & Desai, K. (2020) The Global Financial Literacy Barometer, which was revealed at the Financial Literacy and Education Summit 2012 in Chicago, offered information on the financial literacy levels of 28 different countries. India came in at number 23 out of these countries, underscoring the widespread problem of low financial literacy in the nation. The Indian financial sector has been working to increase the use of digital platforms as a result of the quick advancement of technology in many industries, including banking. The main objective of this research is to assess how digital financial literacy affects digital financial inclusion. Seven aspects related to inclusiveness and digital financial literacy were carefully investigated in order to achieve this.

Liew, T., Lim, P., & Liu, Y. (2020) By moving services to digital platforms, the emergence of Financial Technology (FinTech) has completely transformed the banking and financial sector. But conventional financial literacy on its own is no longer enough to guarantee both the communal welfare and the financial well-being of individuals. A vital component of education in the FinTech age is Digital Financial Literacy (DFL). Significant discrepancies in DFL, especially among underprivileged populations, are a big concern. This study looks on the DFL levels of Sarawakian farmers, a targeted group from rural areas, in order to address this problem. A questionnaire modified from Morgan et al. (2019) was used to evaluate the DFL of 252 respondents in total along four dimensions: familiarity with digital financial products and services, understanding of digital financial risk control, awareness of digital financial dangers, and familiarity with consumer rights and redress protocols. The results show that respondents received low marks in the other three areas but moderate levels for their understanding of digital financial goods and services. This suggests that many vulnerable people in the nation have been left behind by the growth of FinTech. It highlights how crucial it is to use focused activities to promote DFL among underprivileged groups in order to achieve more inclusive financial and economic development.

Das, A., & Das, D. (2020) The banking and financial services industry has grown in scope due to the quick development of technology. With a remarkable 87 percent adoption rate of FinTech, India has surpassed the 64 percent worldwide average, mostly due to FinTech companies that want to make financial services accessible even in rural regions. Governments have taken action to embrace digital transformation and assist FinTech companies in recognition of the potential of FinTech to advance financial inclusion and stability. In order to satisfy consumer demands, financial institutions have also started working with FinTech companies. This article aims to investigate the connections among customer perception, usage trends, demographic characteristics, FinTech service uptake, and the barriers bank customers encounter when using FinTech services. The results of a poll with 215 participants show a strong correlation between various demographic characteristics and the use of FinTech services. Nonetheless, knowledge of and use of these services are more common among Generation Z and millennials than among baby boomers and Generation X. Although FinTech businesses have become more well-known in the payment industry, respondents' perceptions of technology-based services are a major obstacle to their expansion.

Hu, Z., Ding, S., Li, S., Chen, L., & Yang, S. (2019). Researchers have concentrated on examining the use of information technology in financial services as Fintech develops further. Nevertheless, nothing is known about the fundamental factors affecting the uptake of Fintech services. In order to investigate the

factors influencing consumers' acceptance of Fintech services, this study suggests an enhanced Technology Acceptance Model (TAM) that incorporates user innovativeness, government backing, brand image, and perceived risk as determinants of trust. 387 eligible replies were obtained from a survey that was created and given to current Hefei Science and Technology Rural Commercial Bank clients. A Structural Equation Model (SEM) was used to evaluate the data in order to test the hypotheses and look at the connections between the latent variables. The results show that users' attitudes regarding adoption are strongly influenced by their level of trust in Fintech services. Additionally, Users' sentiments regarding the adoption of Fintech services are not directly influenced by perceived risk or simplicity of use. This study adds to the body of knowledge on the adoption of Fintech services by offering a more thorough comprehension of the factors influencing users' views by incorporating trust into the TAM framework.

DATA ANALYSIS, INTERPRETATION AND FINDINGS

SIMPLE PERCENTAGE ANALYSIS: For the majority of the questionnaire's items, a straightforward percentage analysis is performed. The classification of respondents falling into each category is described in this analysis. The primary purpose of the percentage analysis is standardization, and the analysis is supported by comparisons.

FORMULA:

$$\text{Percentage Analysis} = \frac{\text{No. of Respondents}}{\text{Total No. of Respondents}} * 100$$

TABLE 1- Demographic variables

Sl. No.	Variables	Categories	Number of Respondents	Percentage
1.	Age	Below 25 years	37	12.3
		26 years -35 years	124	41.33
		36 years -45 years	113	37.67
		Above 45years	26	8.67
2.	Education	Under school level	16	3.6
		School level	98	22.3
		College level	164	39.3
		Technical level	22	5.0
3.	Marital status	Single	26	8.7
		Married	274	91.3
4.	Occupation status	Daily wages	63	15.6
		Salaried	61	15.3
		Professional	9	2.3
		Business	14	3.5
		Unemployed/home maker	153	63.3
5.	Monthly income	Below 10000	34	11.6
		10000-15000	68	22.7

	15000-20000	41	13.8
	20000-25000	104	34.8
	Above 25000	53	17.1

Source: Primary Data

INTERPRETATION

1. The majority of respondent falls within the age of 26–35 years (41.33%) and 36–45 years (37.67%), indicating a middle-aged dominance. Smaller segments include Below 25 years (12.33%) and Above 45 years (8.67%), suggesting fewer younger and older individuals.
2. The percentage analysis shows the education levels of respondents: Under school level (3.6%), School level (22.3%), College level (39.3%), and Technical level (5.0%). The majority of respondents have reached college level education, suggesting a more educated population in this survey.
3. The percentage analysis shows the marital status of respondents: Single (8.7%) and Married (91.3%). A significant majority of respondents are married, indicating that the survey might be more representative of married individuals.
4. The percentage analysis reveals the occupation status of respondents: Daily wages (15.6%), Salaried (15.3%), Professional (2.3%), Business (3.5%), and Unemployed/Home maker (63.3%). The majority of respondents are unemployed or homemakers, suggesting that the survey may have a larger sample from this group.
5. The percentage analysis of monthly income shows: Below 10000 (11.6%), 10000-15000 (22.7%), 15000-20000 (13.8%), 20000-25000 (34.8%), Above 25000 (17.1%). The majority of respondents earn between 20000 and 25000, indicating a focus on the middle-income range.

TABLE 2- Financial Literacy and Empowerment

Sl. No.	Variables	Categories	Number of Respondents	Percentage
1.	Are you aware of digital financial platforms	<ul style="list-style-type: none"> • Yes • No 	168 132	56 44
1.	How often do you use digital financial platforms	<ul style="list-style-type: none"> • Daily • Weekly • Monthly • Rarely • Never 	57 83 79 45 36	18.7 25.6 24.9 13.9 11.8
2.	Which fintech solutions have you used	<ul style="list-style-type: none"> • Mobile Banking Apps • Digital Wallets • UPI Transactions • Online Investment Platforms 	126 27 139 8	42.6 9.3 47.3 1.3

3.	Have you attended any digital financial literacy programs	<ul style="list-style-type: none"> • Yes • No 	89 211	30.8 69.2
4.	Do you think fintech services are accessible and user-friendly	<ul style="list-style-type: none"> • Yes • No 	175 125	58.3 41.7
5.	For what purposes do you use most digital financial services	<ul style="list-style-type: none"> • Money Transfers • Bill Payments • Savings and Investments • Online Shopping 	98 86 29 87	32.9 30.3 10.3 26.5
6.	Do you believe digital financial literacy has contributed to your overall empowerment	<ul style="list-style-type: none"> • Yes • Neutral • No 	192 47 61	72.4 24.3 3.3

Source: Primary Data

INTERPRETATION

1. A significant majority (56.0%) of respondents are aware of digital financial platforms, demonstrating a reasonable level of digital literacy. However, a notable 44.0% lack awareness, signaling the need for targeted educational initiatives to bridge this gap effectively.
2. The percentage analysis indicates how often individuals use digital financial platforms: Daily (17.5%), Weekly (25.3%), Monthly (24.4%), Rarely (13.6%), and Never (11.2%). Weekly use is the most prevalent, followed by monthly and daily usage.
3. The percentage analysis reveals the usage of various fintech solutions: Mobile Banking Apps (42.6%), Digital Wallets (9.3%), UPI Transactions (47.3%), and Online Investment Platforms (1.3%). The most commonly used solution is UPI transactions, followed by mobile banking apps. Digital wallets and online investment platforms have lower usage rates, indicating a preference for more transactional fintech solutions.
4. The percentage analysis shows that 30.8% of respondents have attended digital financial literacy programs, while 69.2% have not. This indicates a relatively low participation in such programs among the surveyed population.
5. The percentage analysis indicates that 58.3% of respondents find fintech services accessible and user-friendly, while 41.7% do not. This suggests mixed opinions on the ease of use and accessibility of fintech services among users.
6. The percentage analysis shows the primary uses of digital financial services: Money Transfers (32.9%), Bill Payments (30.3%), Savings and Investments (10.3%), and Online Shopping (26.5%). Money transfers are the most frequently used service, followed closely by bill payments. A smaller portion of respondents uses these services for savings and investments, and online shopping. This indicates a strong focus on transactional uses of digital financial services.
7. The percentage analysis shows that 72.4% of respondents believe digital financial literacy has contributed to their overall empowerment, 24.3% are neutral, and 3.3% do not believe it has had an impact. This indicates a strong positive perception of the role of digital financial literacy in empowerment among users.

SUGGESTIONS

Empowering women through digital financial literacy is essential for fostering economic independence, reducing gender disparities, and promoting sustainable development in Palakkad district. The adoption of FinTech solutions can play a significant role in achieving these goals by providing women with access to financial services, information, and tools that enhance their decision-making capabilities. However, several barriers need to be addressed to ensure these solutions are accessible, effective, and truly empowering for women in the region. This comprehensive set of suggestions aims to address these barriers and propose strategies that can facilitate the effective implementation of digital financial literacy programs in Palakkad district.

1. Increasing Access to Digital Platforms and Technology

One of the greatest obstacles to women's financial literacy in Palakkad is still access to technology. In order to interact with FinTech platforms, many rural women do not have access to digital devices like computers or cell phones. Targeted efforts should concentrate on expanding access to reasonably priced digital devices and the internet in order to remedy this. Establishing digital kiosks or community-based technology centers with computers and internet connections where women can learn how to use these resources and obtain financial services could be a successful strategy. Government initiatives, corporate sector collaborations, or regional NGOs may provide assistance for these centers. Programs for subsidized smartphones that give women handsets at a reduced price or with simple payment arrangements might also work well. In addition to granting access, it is essential to provide training courses that impart fundamental digital literacy. These courses ought to cover more than just the fundamentals of using the smartphone; they should also cover FinTech apps, online banking, credit score analysis, digital payments, and secure online financial transactions. Women should feel comfortable using digital financial services if these lessons are participatory, hands-on, and offered in their native tongues. Making these materials available and easily accessible can help women become more tech-savvy and better prepared to handle their money online.

2. Addressing Cultural and Social Challenges:

Social expectations and cultural conventions frequently restrict women's ability to participate in financial decision-making. In order to overcome these obstacles, a cultural change that supports women's financial literacy and decision-making skills needs to be encouraged. Promoting gender equality in financial matters through local groups, influencers, and community leaders can help achieve this. These parties can assist in dismantling obstacles and questioning cultural expectations that prevent women from engaging in economic pursuits. Programs for financial literacy should be specifically designed to meet the demands and difficulties that women in Palakkad experience. This entails being aware of the socioeconomic background and creating content that speaks to their experiences. Women should be educated about budgeting, saving, investing, and debt management through workshops, seminars, and training sessions. Successful local women entrepreneurs who have benefited from digital financial literacy can be used as role models to show how FinTech solutions can improve financial independence and to provide motivation. Additionally, these programs ought to be interactive so that women may interact directly with the information and pose questions that are pertinent to their own circumstances.

3. Economic Constraints:

A further major obstacle to digital financial literacy is economic hardship. Due to budgetary limitations, many women in Palakkad are unable to access digital financial services or take part in educational initiatives. In order to overcome these obstacles, women's involvement in financial literacy initiatives

should be promoted through financial incentives or subsidies. To facilitate women's attendance at training sessions or workshops, this could take the form of childcare assistance, transportation reimbursements, or stipends. Financial solutions should also be designed to specifically address the needs of low-income women. Accessible and reasonably priced insurance products, digital savings accounts, and microloans are a few examples. FinTech firms have the potential to greatly improve the economic prospects and security of rural women by providing solutions that are tailored to their particular need.

4. Enhancing Awareness and Building Confidence:

Women's use of digital financial services is severely hampered by a lack of knowledge and confidence. Targeted awareness programs are necessary to address these. To inform women about the advantages of digital financial literacy, these efforts ought to make use of local media, including radio, newspapers, and social media. An example of the usefulness of digital financial literacy can be found in the success tales of local women who have effectively used FinTech platforms. These narratives offer concrete illustrations of how financial literacy can empower women and can be disseminated via workshops, social media, and neighbourhood gatherings. Gaining self-assurance is equally crucial. Women should be able to practice utilizing FinTech tools, making payments, transferring money, and managing digital accounts through practical exercises that are incorporated into workshops and training sessions. Women can gain confidence in their capacity to handle their finances on their own with the support of these real-world experiences. It's critical to have a welcoming learning atmosphere where women may freely voice their concerns and ask questions. Women are encouraged to share their experiences and gain knowledge from one another through peer-to-peer learning, group discussions, and mentoring programs.

5. Policy and Regulatory Support:

In order to foster an atmosphere that supports digital financial literacy, government and regulatory agencies are essential. By encouraging gender-responsive laws, policies should seek to guarantee women's equitable access to financial services. FinTech companies and local governments should work together to create and deploy financial products that are tailored to the requirements of women. These goods can include digital savings accounts, insurance plans, and personalized loan solutions made to meet the particular financial and social needs of rural women. Another crucial tactic is to provide incentives for FinTech businesses to fund digital literacy programs for women in rural regions. For businesses who provide financial education and platform access to women, this could take the form of tax incentives, grants, or subsidies. It is crucial to regularly monitor and review these policies in order to determine their impact and make any required modifications. To find out how beneficial these initiatives are and where further help is required, surveys and feedback loops might be employed. Over time, this ongoing input can assist projects be improved and refined to stay effective and relevant in meeting the changing needs of women in the Palakkad area.

6. Continuous Monitoring and Feedback:

For digital financial literacy initiatives to be successful in the long run, a structure for ongoing monitoring and feedback must be put in place. Frequent focus groups, interviews, and surveys can be used to collect information about the difficulties and achievements women have had using FinTech solutions. Making the required program modifications and enhancements requires this feedback loop. By routinely interacting with participants, women can become active participants in their own financial education and develop a sense of empowerment and ownership. By modifying programs in response to feedback from the real world, we can develop a responsive and durable framework that accommodates the changing requirements of women in the Palakkad area.

CONCLUSION

Empowering women through digital financial literacy is not merely an aspiration but a strategic imperative for achieving gender equality and fostering sustainable economic development in Palakkad district. This research has illuminated the pivotal role that FinTech solutions can play in bridging the gender gap in financial access and decision-making. By providing women with the knowledge, tools, and confidence needed to engage in the digital economy, these solutions have the potential to transform lives, improve economic outcomes, and contribute to the broader development goals of the region. Developing digital financial literacy in women involves more than just giving them access to technology; it also entails building a community that encourages social justice, financial stability, and economic independence. Palakkad district may make great progress toward gender equality in financial affairs by tackling policy, cultural, technological, and economic impediments. Individual women will gain from the implementation of these methods, which will also advance the region's economy as a whole. Together, local women, FinTech businesses, government organizations, and community leaders can establish an atmosphere that empowers women to take charge of their financial destinies and actively contribute to Palakkad district's economic development. To sum up, empowering women in Palakkad district through digital financial literacy is a crucial tactic for attaining gender equality and sustainable development. By giving women the knowledge and resources they need to properly handle their money, fintech solutions provide a route to economic emancipation. But this shift necessitates a multipronged strategy that tackles policy, economic, cultural, and technological obstacles. Together, government organizations, FinTech businesses, civic leaders, and local women can establish a welcoming and encouraging atmosphere that empowers women to take control of their financial futures. Building a resilient community where women's contributions are respected, their opinions are heard, and their rights are upheld is the goal of empowering women through digital financial literacy. It goes beyond simply improving personal well-being.

REFERENCE

1. Panos, G. A., & Wilson, J. O. S. (2020). Financial literacy and responsible finance in the FinTech era: capabilities and challenges. *European Journal of Finance*, 26(4–5), 297–301. <https://doi.org/10.1080/1351847X.2020.1717569>
2. Prasad, H., Meghwal, D., & Dayama, V. (2018). Digital Financial Literacy: A Study of Households of Udaipur. *Journal of Business and Management*, 5(I), 23–32. <https://doi.org/10.3126/jbm.v5i0.27385>
3. Tony, N., & Desai, K. (2020). Impact of digital financial literacy on digital financial inclusion. *International Journal of Scientific and Technology Research*, 9(1), 1911–1915.
4. Liew, T., Lim, P., & Liu, Y. (2020). Digital Financial Literacy: a Case Study of Farmers From Rural Areas in Sarawak. *International Journal of Education and Pedagogy (IJEAP)*, 2(4), 245–251, <http://myjms.mohe.gov.my/index.php/ijeapJournalwebsite>:<http://myjms.mohe.gov.my/index.php/ijeap>
5. Das, A., & Das, D. (2020). Perception, Adoption, and Pattern of Usage of FinTech Services by Bank Customers: Evidences from Hojai District of Assam. *Emerging Economy Studies*, 6(1), 7–22. <https://doi.org/10.1177/2394901520907728>
6. Hu, Z., Ding, S., Li, S., Chen, L., & Yang, S. (2019). Adoption intention of fintech services for bank users: An empirical examination with an extended technology acceptance model. *Symmetry*, 11(3). <https://doi.org/10.3390/sym11030340>

7. ester 2 Rizzo M (2014) Digital Finance: empowering the poor via new technologies. <http://www.worldbank.org/en/news/feature/2014/04/10/digitalfinance-empowering-poor-new-technologies>. Accessed 1 Feb 2016
8. Gomber, P., Koch, J. A., & Siering, M. (2017). Digital Finance and FinTech: current research and future research directions. *Journal of Business Economics*, 87(5), 537–580. <https://doi.org/10.1007/s11573-017-0852>
9. Dahlberg T, Mallat N, Ondrus J, Zmijewska A (2008) Past, present and future of mobile payments research: a literature review. *Electron Commer Res Appl* 7(2):165–181. doi:10.1016/j.elerap.2007.02.001
10. Setiawan, M., Effendi, N., Santoso, T., Dewi, V. I., & Sapulette, M. S. (2022). Digital financial literacy, current behavior of saving and spending and its future foresight. *Economics of Innovation and New Technology*, 31(4), 320–338. <https://doi.org/10.1080/10438599.2020.1799142>
11. Shaikh, I. M., Qureshi, M. A., Noordin, K., Shaikh, J. M., Khan, A., & Shahbaz, M. S. (2020). Acceptance of Islamic financial technology (FinTech) banking services by Malaysian users: an extension of technology acceptance model. *Foresight*, 22(3), 367–383. <https://doi.org/10.1108/FS-12-2019-0105>
12. Singh, R., & Malik, G. (2019). Impact of Digitalization on Indian Rural Banking Customer: With Reference to Payment Systems. *Emerging Economy Studies*, 5(1), 31–41. <https://doi.org/10.1177/2394901519825912>
13. Bagla, R. K., & Sancheti, V. (2018). Gaps in customer satisfaction with digital wallets: challenge for sustainability. *Journal of Management Development*, 37(6), 442–451. <https://doi.org/10.1108/JMD-04-2017-0144>
14. Knewtson, H. S., & Rosenbaum, Z. A. (2020). Toward understanding FinTech and its industry. *Managerial Finance*, 46(8), 1043–1060. <https://doi.org/10.1108/MF-01-2020-0024>