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Implementing Digital Twins for Sustainable Logistics in the Indian Pharmaceutical Industry: Challenges and Opportunities

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Abstract

The study evaluates the way digital twin technology enhances sustainable logistical operations for pharmaceutical supply chains in India. The Indian pharmaceutical industry deals with serious logistical challenges because its supply chain requirements are facing management inefficiencies and regulatory rules while infrastructure needs improvement and operations generate high carbon emissions. Sustainability targets along with operational goals remain out of reach because of these barriers the industry faces. The paper investigates how digital twins handle supply chain observation challenges while decreasing waste activities and maximizing energy performance which leads pharmaceutical logistics toward green operations This research undertakes a secondary data analysis to examine academic literature as well as industry reports and case studies about digital twin implementation barriers and advantages for Indian pharmaceutical logistics. Secondary data supplies essential knowledge about how digital twins are being adopted and technological challenges as well as the sustainable advantages they offer. The research demonstrates multiple obstacles alongside useful opportunities for digital twins in the pharmaceutical industry which requires strong foundational systems together with official guidelines and teamwork between industries to realize successful digital twin executions.

Keywords: Digital twins, Pharma Logistics Management, Sustainable logistics. Internet of things, Virtual Reality.

Introduction

As a leading player in global healthcare, the Indian pharmaceutical industry provides essential support to both national healthcare services and international medical export markets. Global data from Changing Dynamics of Indian Pharma Supply Chain (2024) indicates that India satisfies above 60% of worldwide vaccine requirements along with substantial generic medicine sectors. The sector handles ongoing logistical challenges from its supply chain operations that cause inefficient management higher transport costs and environmental damage from high carbon emissions. The report points to delayed deliveries together with inventory mismanagement and high operational costs as the main obstacles to industrial efficiency because 73% of executives view supply chain inefficiencies as primary challenges. The research examines how digital twins work within the Indian pharmaceutical logistics sector by studying present opportunities and existing hurdles. There exist two key barriers to adoption that need to be evaluated: infrastructure constraints and regulatory issues as the research examines opportunities for better



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sustainability and efficiency. The research examines secondary data to generate practical solutions regarding digital twin implementation within pharmaceutical logistics for operational optimization and environmental benefit achievement.

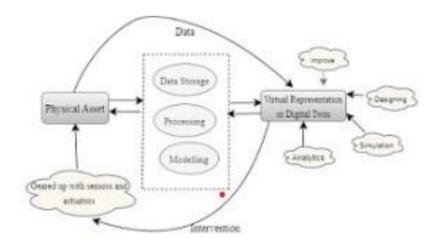


Fig 1: Working of Digital Twin

Source: Hassan et al. (2023)

Research Aim

This work studies digital twin technology applications in the Indian pharmaceutical logistics sector to determine their sustainability and logistics efficiency benefits.

Research Objectives

- To evaluate barriers against digital twin adoption in Indian pharmaceutical logistics between technology limitations and the regulatory framework and physical infrastructure disadvantages.
- To examine how digital twins benefit sustainability operations along with lowering expenses and boosting supply chain oversight.
- To assess the secondary data related to pharmaceutical digital twin adoption will produce insights which will yield actionable implementation suggestions.

Research Problem

One of the operational challenges that the Indian pharmaceutical sector is confronted with is the inefficiency of the supply chain in terms of poor logistics, late deliveries and high carbon emissions. These hinder productivity and sustainability goals. Digital twin technology provides a solution utilizing building virtual versions of logistics systems to enhance functionality. Nevertheless, the adoption is hindered by outdated infrastructure, small or lack thereof connectivity, and legal and data privacy issues. The barriers and opportunities of integrating digital twins in India's pharmaceutical logistics are identified in this study based on the secondary data from literature, case studies and reports to improve efficiency and sustainability.

Literature Review

Introduction to Digital Twins in Logistics

By integrating all logistics processes, the digital twin eliminates ambiguity and advances real-time visualisation, predictive analytics, operational efficiency, and others (Moshood et al., 2021).



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Consequently, although they would allow for proactive decision-making, difficulties like data integration complexities and implementation costs are present. In addition, this also means that the reliance on IoT and AI also comes with cybersecurity concerns. Although there are hurdles, digital twins are a great stimulating force for supply chain strategy development and more research is needed around scalability of and countermeasures for risk mitigation.

Real-time monitoring, predictive analytics and process optimization have made logistics and supply chain management so different by utilizing digital twin technology (Uhlenkamp et al., 2020). Through bringing the logistics digital, supply chain visibility, route optimization, inventory management, and decreased inefficiencies and carbon footprints are achieved. They are applied widely in manufacturing and production logistics but only with limited adoption in pharmaceutical logistics thus further research into challenges and opportunities presented by this sector is still warranted.



Source: https://binmile.com

Sustainability in Pharmaceutical Logistics

Sustainable pharmaceutical logistics requires energy efficiency, cold chain optimization and carbon reduction (Narayana, Pati & Padhi, 2019). Inefficient logistics makes environmental problems worse while reverse logistics boosts the ability to manage waste, to optimize resources. Nevertheless, the study does not centre on digital twins, instead, it integrates research in digital twin-related sustainability. These perspectives combined are used to strengthen the discourse on the technology solutions to green pharmaceutical supply chains.

As mentioned in Wang et al. (2020), the sustainable improvement of the pharmaceutical industry can be supported by reverse logistics capability. In their study, they note that it is critical to improve energy-efficient logistics, cool chain control and carbon footprint lowering. Reverse logistics in a pharmaceutical supply chain helps in improving waste management and resource utilization thus increasing the sustainability of the supply chain. Although the study deals with logistics management, it emphasizes that the technology can enhance supply chain efficiency and mitigate environmental impact.



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Barriers to Implementing Digital Twins

According to Perno et al., (2022), some significant barriers to digital twins include high implementation costs, technological integration difficulties and data privacy issues. The paper discusses the difficulty of incorporating digital twins into current systems and the sensitivity to cybersecurity. The solutions to these challenges are critical in sectors such as pharmaceutical logistics; however, they necessitate investments coupled with surmounting regulatory and infrastructure constraints.

According to Marcucci et al. (2020), there are several barriers to deploying digital twins in urban logistics, namely data integration problems, the requirement of sophisticated infrastructure and technological background. In addition, they describe the regulatory challenges and the difficulty of matching digital twin models with existing systems. These barriers apply across all industries — including pharmaceutical logistics — where the standardization, data security, and infrastructure barriers prevent the adoption of digital twins.

Research Gap

However, the adoption of digital twin technology in the Indian pharmaceutical logistics sector has got little research interest. Though it has been studied as to how to use it in manufacturing, automotive and urban logistics, the unique challenges and opportunities of the Indian pharmaceutical supply chain have not been fully investigated. The size of this gap is important for the following reasons: the sector is complex in terms of the regulatory environment, cold chain requirements and the need to reduce carbon footprints (Department of Pharmaceuticals, 2024). Secondary data analysis of global and Indian literature, case studies, and industry reports form the basis of the filling of this gap as this study is aimed to address this. The qualitative methods are aimed at identifying barriers such as technological integration as well as the opportunities digital twins will present to improve efficiency, sustainability and regulatory compliance. Based on the research, actionable insights and recommendations on how to make digital twin technology successful in operating excellence and environmental sustainability in the logistics of India's pharmaceutical industry.

Methodology

This is a study utilizing a secondary data analysis approach that involves reading past academic research, industry reports, and case studies on the application of digital twin technology in pharmaceutical logistics. Data collection consists of a review of peer-reviewed journals, research articles and conference papers to find out their capability of mapping in logistics and the pharmaceutical industry. Furthermore, the application of digital twins will also be analysed from the white and yellow papers from the pharmaceutical companies and logistics firms. Further, six case studies of digital twin implementations of the logistics and supply chain operations in various industries are studied. Statistical techniques will be used to analyze quantitative data from the literature of industry reports to look at the metrics like cost savings, emission reduction and operational efficiency improvements with the adoption of the digital twin technology. Results from this approach will offer important information regarding the strengths and weaknesses of integrating digital twins into pharmaceutical logistics.

Analysis

Challenges in Implementing Digital Twins in Pharmaceutical Logistics

Several key challenges of digital twin implementation in pharmaceutical logistics are extracted from the



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qualitative data of secondary sources.

High Initial Costs

Adoption of digital twins requires a great investment in infrastructure and technology plus skilled human resources. Various reports indicate that they showcase long-term benefits but obstacles in terms of cost are gigantic. Yet, as depicted in Figure 1, the expansion of many industries, both in logistics and retail, will project that enterprises understand the profitability that comes along with Digital Twins, even with these upfront costs. According to the Changing Dynamics of Indian Pharma Supply Chain (2024) report, modernization is a prerequisite for improving efficiency, whilst investments in the future will have to be made into digital solutions.

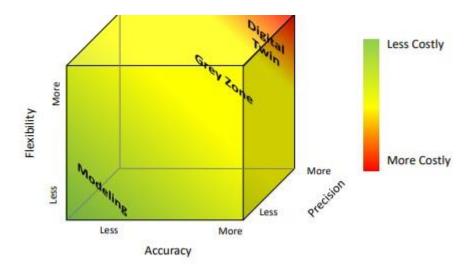


Fig 1: Illustration of Digital Twin Investment Costs by Model Precision, Accuracy, and Flexibility Source: National Institute of Standards and Technology (2021)

Technological Integration

It is quite a challenging task to work towards integrating the digital twin technology into existing systems and infrastructure. A results section reveals that new technologies often become stalled before they can be fully adopted due to companies' difficulty in aligning legacy with new technologies. However, according to the IPA report, the pharmaceutical supply chain in India is lagging with many companies lagging in effective digitization of operations.

Data Privacy and Security

All information that is sensitive like pharmaceutical data involves concerns with the security and privacy of information. Of course, regulatory requirements, and fear of data breaches, have slowed down the digital twin adoption. The IPA report points out how good compliance with Good Distribution Practices (GDP), as well as strict data security regulations, continues to be an obstacle for companies exploring the option of digitization for their processes.

Regulatory Hurdles

Pharmaceuticals are a good example of a sector where certain types of regulatory strictness are required, such as product quality and traceability compliance. The article by Kumar et al (2023) presents regulatory



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barriers which resemble those affecting the Indian pharmaceutical logistics sector. Good Distribution Practices (GDP) regulations together with data security requirements pose major hurdles that prevent Indian pharmaceutical logistics from implementing digital twins.

Multiple management challenges confront the executives in their attempts to optimize their supply chain performance. The performance of supply chain operations faces problems that lead to general deterioration. The survey participants identified four main issues.

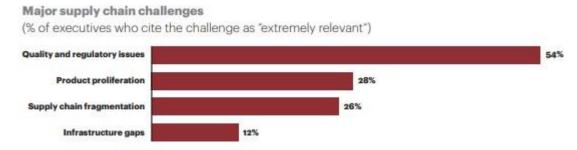


Fig 3: India's pharma companies face four supply chain challenges Source: Ministry of Chemicals and Fertilizers, Government of India (2023)

Opportunities Presented by Digital Twins

However, secondary data affirms that there are numerous ways that digital twins can be used to improve the pharmaceutical logistics sector, even though it presents challenges.

Enhanced Supply Chain Visibility

This gives real-time monitoring of pharmaceutical products and thus helps to reduce delays and improve visibility in the supply chain. According to this IPA report, utilizing real-time analytics will assist a company in gaining a more accurate view of supply chain operations less waste and less efficiency (Rigo et al., 2024).

Cost Savings

Digital twins enable the optimization of routes; the elimination of inefficiencies and the improvement of inventory management which results in lower costs of operation and better use of resources. The digital twin's feature of automation and AI-driven insights mentioned in the IPA pharma report can substantially reduce the logistics cost in India's pharma industry, the report points out.

Environmental Sustainability

The real-time analytics and optimization capabilities allow the companies to have a reduction in carbon footprint due to minimization of energy consumption and transportation costs. The report of the IPA indicates that pharmaceutical logistics are moving to connect with their sustainability target, and thanks to its use digital twins can improve efficiency.

Regulatory Compliance

Digital twins improve traceability for pharmaceutical suppliers so that these companies can satisfy regulatory requirements and comply with quality requirements.



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Findings

The several key findings about implementing digital twin technology in pharmaceutical logistics. However, there are high initial costs in terms of infrastructure, technology, and skilled personnel for implementing digital twins, although benefits in the long term are evident.

- Integration of Pharma digital twin with existing systems is complex due to the technological integration challenges, with most pharmaceutical companies facing challenges in modernizing their operations and adopting new technologies in alignment with the current systems.
- Regulatory compliance and data security issues, most importantly, are serious barriers to processing sensitive pharmaceutical data.
- The Highly Regulated Industry presents Stringent product quality and traceability requirements and Supreme interview questions and answers for freshers, technical, experienced, and fresher candidates. Digital twins are challenging to implement in highly regulated industries such as pharmaceuticals.
- Opportunities: However, digital twins pose several challenges, including hardware limitations, data complexity, and cost, which constitute the challenges to the pharmaceutical logistics sector.

Conclusion

The research examined digital twin technology applications in pharmaceutical logistics within India to define its ability to enhance both operational efficiency and sustainability goals. The objectives of the research centred on evaluating obstacles alongside finding potential benefits while analyzing existing secondary information involving digital twin adoption in this sector. Several essential barriers impact implementation which include high initial expense together with difficulties in integrating technology along with data privacy problems as well as regulatory challenges. The research investigation reveals that digital twins generate diverse possibilities beyond their challenges since they lead to better supply chain understanding decreased prices and less environmental harm alongside better compliance accuracy. The introduction of digital twins by the Indian pharmaceutical industry would increase logistics sustainability and efficiency while accelerating greener supply chain management and regulatory compliance.

Recommendations for Pharmaceutical Logistics in India

- Aside from investing in infrastructure to enable the integration of digital twin technology, you also need to make technological readiness to integrate digital twin technology.
- Foster partnerships with pharmaceutical companies, logistics providers and technology experts to create an easy adoption.
- Government Policies: government policies create a conducive environment for the adoption of digital technology and some clear guidelines on the security of data and regulatory compliance.
- Digital twin implementations under Documentation: Logistics professionals can be educated on the benefits and how they can be implemented through this documentation.
- Incentives for government: Urging the government to provide financial incentives for the adoption of sustainable logistics innovation and encourage the sustain driven practices in the industry.

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